

**AUTHORS:** MICHAEL VAN PELT • ROBERT JOUSTRA  
with GAYLE DOORNBOS

# TORONTO

## the good



AN INVESTIGATIVE REPORT BY THE WORK RESEARCH FOUNDATION

# TORONTO the good

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by Michael Van Pelt and Robert Joustra, with Gayle Doornbos

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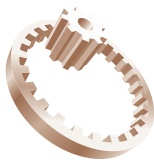
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Metropolitan United Church, Toronto  
Photo: Annie Ling

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# Preface

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**W**e sat in the administration office of one of the City of Toronto's social service programs. Our conversation was mostly about experiences with faith groups, both positive and negative, but it was a story we heard about St. James Park, reiterated in several other settings, that caught our attention.

St. James Park is named after the towering Anglican cathedral that dominates the skyline. It's home to fountains, gazebos, summer plants, a carefully tended landscape, street people, professional business people, and artisans. It's also a high-intensity area for groups of all stripes that shoulder a social burden for the city. On one given weekend, nearly forty faith groups are present at St. James Park handing out food, living essentials, and Gospel stories.

Notwithstanding the good intentions of these obviously deeply motivated groups, they left in their wake waste and debris, giving rise to neighbourhood complaints. That many of these religious groups were not from Toronto proper (and some were not even from Canada!) meant that they knew very little about local community- and city-based programs. As a result, their work was counterproductive. We recognize this is a sticky issue. It is tough to challenge what people feel called by faith to do.

A second story emerged on a hazy summer walk through Regent Park with Geoff Ryan, head of the local Salvation Army, and an active leader of the church-led “614-network.” There was no doubt this was the neighbourhood where Geoff lived, worked, went to church, where his kids played soccer, and, even after many years living in Russia, a place he calls home. He was in his element, meeting someone he knew at every corner as he chatted with us, pointing out changes and encouraging bright spots in the community. When we stopped by a community garden he turned around and pointed out some graffiti. It was the kind of graffiti that we would have walked right past, with our downtown city blinders on, ignoring it or else being forced to uncomfortably reconcile what it represented. Geoff stopped us. “These are effigies,” he told us, “of people who have died as a result of violence in this area.” Regent Park was well known to us as a dangerous place, the subject of not one but two centralized social experiments to alter its spiraling character. “They were removed once,” he went on. “People came in and white washed the building, the same as you

might tend a weedy garden.” He laughed a bit to himself. “What they didn’t understand was that they had bulldozed memorials. The next day the graffiti was back even grander than before.”

The intersection of these stories is where this report begins. How can City of Toronto services and church organizations share information and expertise to advance mutually complementary goals? Do such mutually complementary goals even exist that political and civil institutions in Toronto can agree upon? We want to suggest that they do, and they help us organize what we mean by *Toronto the Good*.

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St. James Park, Toronto  
Photo: Annie Ling

# Introduction

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“Toronto the Good,” says the old social study from 1898 on the “Queen city of Canada,” is “one of the finest cities on the continent in point of beauty, wealth and intelligence, as it is unquestionably the leading commercial city of the west” (C.S. Clark, *Of Toronto the Good: A Social Study*, 1). That study was concerned with a very specific vision of *good*, and how this could be woven into the institutions and the moral fabric of Toronto. Since *Of Toronto the Good* this vision has been challenged in a variety of ways, so that it is important for this report to interrogate closely what we mean by *good*, and in what sense this can cultivate strategic linkages between churches and the City of Toronto.

A foundational insight that we borrow from *Of Toronto the Good* is its emphasis on institution-building and partnerships between government and civil society. These partnerships are historically proven in Toronto, leaving their fingerprints all over the city’s contemporary landscape. Included in these partnerships was Toronto’s historical heritage of being a *city of churches*. This heritage has evolved. In some cases, it dwindled, and in others it was rebuilt in surprising ways.

In *Toronto the Good* we intend to ask, what are the strategic opportunities for partnership between the city and faith communities today? What kinds of partnerships can (and are) being built to sustain a common vision



Newman Centre, Toronto  
Photo: Annie Ling

of good city life? Where can the plans and processes of communities and governments fit into this?

There are a number of sign posts that require attention along the way. First, we must be intentional by what we mean by *good* – and what vision of good city life we mean to suggest. We answer this question partly by not answering it at all. What we have worked hard to avoid is allowing one or another vision of good city life to predict our observations and suggestions. Despite being a study on faith and city, by *good* we do not mean one faith's perspective over another's on what is the right

path to take. We mean *good* in a political way, not a theological one.

Yet we are not so naïve as to believe that no vision of good city life is present within our report. What follows are stories of government and faith communities which are not neutral in their telling. These are stories of what *some* people in government do, and what *some* churches do. We have tried to present a representative account, so it is necessarily not exhaustive. The stories we tell rest upon a specific projection and meaning of good city life in a globalized world.

By *good*, then, we mean a pluralistic vision, informed principally by the values of the City of Toronto's *Official Plan*, ideally opening space for conversation and reflection based upon these public values. There is genuine room for debate on what good city life is theoretically composed of, but this report seeks only to stake out space for such debate.

The City of Toronto's *Official Plan* (1-2) is grounded in principles of:

- Diversity and opportunity;
- Beauty;
- Connectivity; and
- Leadership and stewardship.

The spirit of these principles informs the observations and suggestions found in this report. With the *Official Plan*, we believe that these are "strong foundations that can weather the test of time" and that these are, indeed, the building blocks of a common vision which has helped Toronto travel from its "early roots as a settlement on the shores of Lake Ontario to a vibrant and modern city" (*Official Plan*, 1-2). It is around these principles that we begin our investigations about what creative linkages can exist between City and church, between government and faith communities, and in what manner these partnerships can promote and sustain *Toronto the Good*.

## Recognizing Objections: Definitions of "City" and "Neighbourhoods"

Cities are different from what they used to be. It may have been possible in the early twentieth century to talk about more or less contained urban centers whose lines of dependency, communication, work and living were consistent with the municipal boundaries that

defined them. It would be difficult, however, to maintain this model. Toronto is a global city, and its networks stretch over the face of the planet. Cultural elites may maintain more in common culturally and materially with partners across the globe than with those upon their doorstep. They may live and breathe within the same physical geography, but in a very real way they are worlds apart.

Our borrowed definition of the city must take this into account. We understand cities as "an inhabited sheltering place of great population density whose fractal unity provides the clearing for an immense interdependent diversity of cultures, languages, commercial

activities, beliefs and commitments strange to one another, to become functionally structured toward societal exercise of our native human neighbourhoodness" (Calvin Seerveld, "Cities as a Place for Public Artwork: A Glocal Approach", *think* #15).

Recognizing that major cities like Toronto hold such wide diversity within them has led to a renaissance of the concept of "**neighbourhoodness**" in urban literature. According to the report on "Why Strong Neighbourhoods Matter" (2004), a neighbourhood is usually defined as "having several thousand residents covering an area that people can walk across. The scale of a neighbourhood typically focuses on a primary school catchment area" (Christa Freiler, "Why Strong Neighbourhoods Matter"). Scale, the report summarizes, is one significant factor, but there are also four overlapping approaches to defining neighbourhoods (8-9):

1. *By function* – as the site for the routines of everyday life;

“BY GOOD WE MEAN DIVERSITY AND OPPORTUNITY, BEAUTY AND CONNECTIVITY, LEADERSHIP AND STEWARDSHIP”

2. *By fixed boundaries* – such as postal codes or census tracts. The City of Toronto defines “neighbourhood” for administrative and funding purposes as consisting of several census tracts between 7,000 and 10,000 people;
3. *The degree of homogeneity* – this can result by choice, or necessity. People with similar values and lifestyles often aggregate to the same geographical locales; and
4. *People’s lived experience* – neighbourhoods can have social and symbolic as well as physical boundaries. They can be defined subjectively by the people who live there.

These concepts of neighbourhoods inform our understanding of Toronto. While such

boundaries are not incontestable, since there is no obvious single definition for neighbourhoods, in a general way it helps make sense of how to begin investigating such a major urban centre.

Studying the changing nature of neighbourhoods in Toronto is one method we have chosen to investigate the city, and to understand the diversity, disparity and challenges that Toronto encompasses.

This renewed emphasis on neighbourhoods answers a few pressing concerns regarding contemporary city life. According to the *Strong Neighbourhoods Task Force* these include:

- concern about growing neighbourhood concentrations of poverty and disadvantage and their effects on individuals and the broader community;

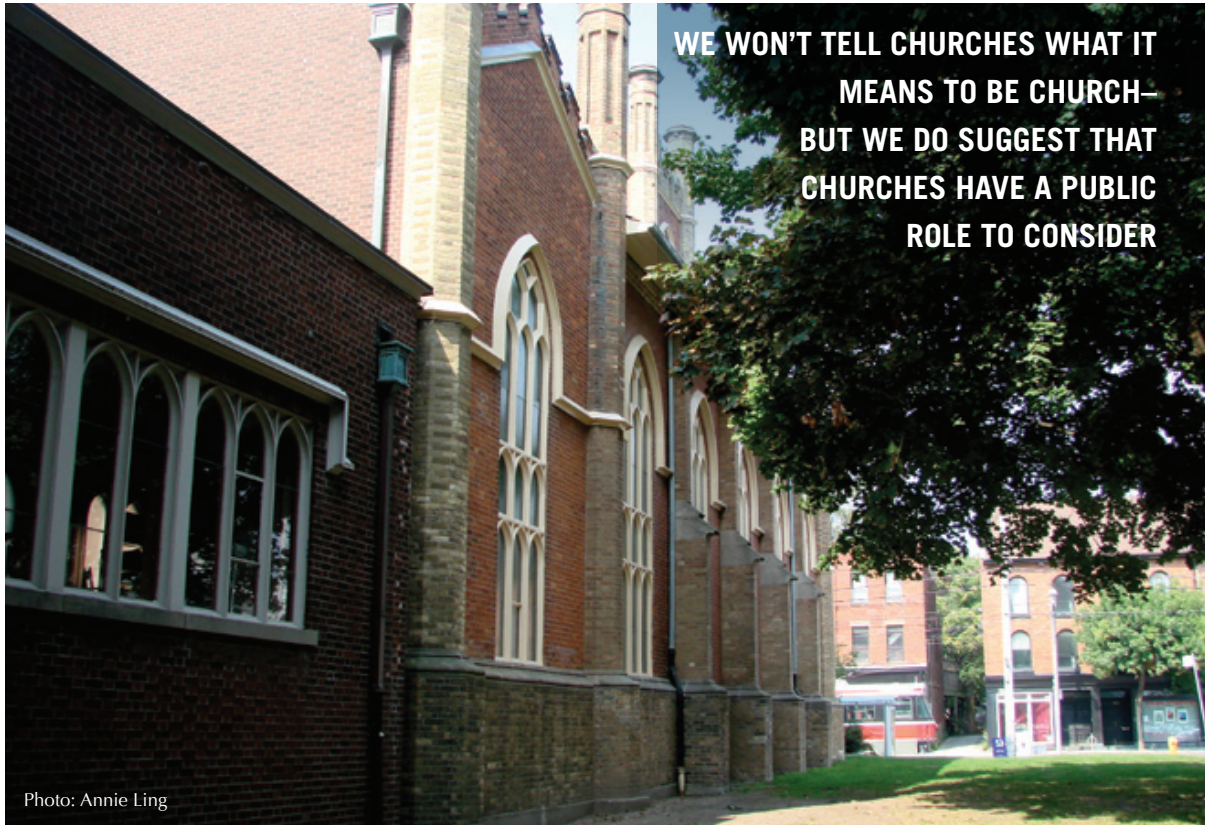


Photo: Annie Ling

**EVEN IF RELIGION  
WERE TO HAVE  
A VOICE IN THE  
PUBLIC SQUARE, HOW  
COULD COHERENCE  
EMERGE FROM  
THIS CACOPHONY?**

- increasing recognition that cities and urban regions are socially, environmentally, and economically critical to the well-being of individuals, regions and countries; and
- the ‘discovery’ of social capital and its potential as a building block for social cohesion and to finding local solutions to problems.

Conversations on neighbourhood revitalization, social capital and local solutions also provided what we think might be an intersection point with religious communities of all varieties. Toronto is a *city of neighbourhoods*, an idea which first coherently organizes Toronto for our research, and also renews support for local institutions, institution building, and follows the inference which we have borrowed from *Of Toronto the Good*. As a result, from each interview that we conducted among church and parachurch organizations we compiled significant statistical data on the neighbourhood in question, the diverse strategies that the leading communities and governing structures adopt, and how these might intersect to build and promote *Toronto the Good*.

**Recognizing Objections:  
Definitions of  
“Church”**

Our definition of “church” also offers up complexity. To some, the religious world often seems confusing and fragmented. There is a confusing array of faiths, denominations, cults, spiritual practices, and more. Even if religion were to have a voice in the public square, how could coherence emerge from this cacophony? How could these voices be understood to be meaningful to our shared urban life in Toronto, and in cities all over the globe?

We address this question in part by narrowing the scope to Christian churches, without intending to privilege one faith tradition over another. Our reasoning for this was both historical and statistical. Historically, Toronto was known as the *city of churches*, a name that was challenged by the theories of secularization. Statistically, a majority of people of faith in Toronto affiliate with various Christian traditions. A 2001 census of the total Toronto population placed Catholics at 33.4%, and the next highest groups, United and Anglican, at about 6.9% each (Statistics Canada data, see *Appendix D: Selected Religions for Census Metropolitan Areas* and *Appendix E: Christian Population 2001*). Finally, while diverging in organizational structure, Christian churches often work from similar models and social principles.

Our hope in focusing on one broad and richly varied religious tradition is to provide an opening for other traditions, which might find common cause and solidarity with the observations and suggestions within this report. We treat Christianity in Toronto as a microcosm for religious life generally, with openings for other religions to enter the conversation.

Even this narrowing of variables does not entirely answer the question. In the course of our investigations a meaningfully coherent Toronto *church voice* did not emerge. It was not just difficult to generalize across denominations. Even within established denominational structures it was tricky to determine standardized perspectives or opinions. Church issues and concerns varied widely as a result of regional demography, congregants, networks, leadership, faith strategy and much more. We observed that sometimes denominations found more resonance on urban strategies with different faith traditions than with those within their own. A pastor of a Toronto United Church helpfully said as much: “At times we work better with other faiths than with those within our own Christian tradition,” he commented. This indicates something far off from a monophonic church voice.

We begin, therefore, with a two-fold definition of church, borrowed from the study on *Understanding the Capacity of Religious Organizations*:

1. Congregations – places of worship promoting religious beliefs and administering Christian religious services and rituals; and
2. Associations of congregations – associations and auxiliaries of these religious congregations and organizations supporting and promoting those beliefs, services and rituals.

Finally, the stories and generalizations we observed are not what *all* churches in Toronto do, but *some*. These are compelling examples of the values that we outline as *good*. They are not the only examples we observed. Church institutions in Toronto have no shortage of their own challenges. The stories are, however, good sign posts pointing to and addressing some of the ambivalence and uncertainty of religious life, and they can start a conversation on productive and creative ways in which faith communities and government can partner to build a better city.

**A MEANINGFULLY  
COHERENT TORONTO  
CHURCH VOICE DID  
NOT EMERGE**



## Who is this report for?

This report is intended for both City and church leaders. Many of the suggestions and observations regarding city government in Toronto came from within that government itself. The usefulness of this report is to give fresh air to some of those ideas, encouraging government to look to faith-based partners to contribute meaningfully to the values of the City Plan. Wading into religious issues and communities can be uncomfortable for people in government. If this report can ameliorate the ambivalence and uncertainty of such efforts, then it will have served a useful purpose.

The report is not intended to present government with an overly rosy picture of religious communities, but merely to provide *one* snapshot of religious communities. We suggest that City-church (and, by implication, City-faith community) partnerships can be productive and worthwhile – that City-church partnerships can be leveraged to good effect on planning, architecture, zoning, and green space development. Our intention is to expand and inform an ongoing dialogue at City Hall, to provide positive examples for this discussion, and to demonstrate successful models of City- and faith-community partnerships.

Secondly, we hope to prompt churches and parachurch communities to reflect on their public roles in the city. We are keen to avoid telling churches what it means to be church. We do suggest, however, that churches have a public role to consider. We are encouraging more public theology – more reflection on churches' principles that determine *how* they are a part of society.

We take for granted in this argument that church and faith are integral to society. If,

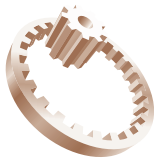
indeed, this report only encourages people of faith to consider what these implications may be, then it will have met its purpose. What follows are stories of what being a church can mean in Toronto, of how practicing faith can be consistent with being a good citizen, and how people of faith can find ways to love God and their neighbours that are robust, public, and of service to Toronto.

## Methodology

The report itself is based upon fifty-four (54) interviews conducted in Toronto, among both church and city leaders. Weight in the interviews was given to churches, with roughly 25% of the interviewees being city employees, compared to 75% being church leaders. The “interview matrix” for this report can be found in *Appendix A: Interview Matrix*, including the interview breakdown: City departments, church denominations, and parachurch organizations. Participants are unnamed in the appendices, and only specifically named within the text of the report with their consent.

The methods and questions we used for the information included in this report can be found in *Appendix B: Questionnaire and Methodology*. The interviews were conducted exclusively in the English language, which we recognize as a potential shortfall for a study of faith in Toronto, even limited to churches. However, given our research aims and the investigative nature of this report, we do not feel that this restriction invalidates our observations and suggestions.

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# Observation 1:

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## Faith strategies are diverse and complex

Our first observation is one we've already touched on: that it's difficult to generalize across the different strategies that city and church employ in relating to one another – where such strategies do exist, they are often complex and not entirely coherent. Unless a more hierarchical church structure, like the Catholic church, has established a cohesive vision or policy, there likely isn't one. In respect of strategic coherence, hierarchical models hold an advantage over others, but this is mitigated by the freedom and creativity of locally governed churches interacting with their neighbourhoods.

Generally, Protestant churches have faith strategies that differ significantly, along a continuum from mainline Protestant to more evangelical and charismatic Protestant. Within the growing evangelical world the quantity of literature and reflection on city living and ministry is growing, but not all consider broader civil goals to be a priority, and very few talk about engaging the public square in sophisticated social ways. Interactions with the City are limited to evangelism and more direct mercy ministry. Larger denominations, such as the Catholic, Anglican and United Churches, also vary



**MOVING FROM  
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ON FAITH  
COMMUNITIES**

on urban engagement, but generally offer a more unified theology of the city from which to approach these topics. As a result, it would be difficult to argue that *the Church* in Toronto definitively has one or another problem, as both the challenges and the solutions to these often exist within the larger organism of the Christian church in the city.

Strategies at City Hall for engaging faith communities also vary widely. Moving from floor to floor in City Hall can yield very different perceptions on the relative usefulness of such strategies, and in some cases it is simply not on the radar as an issue of significance. Generally there is a degree of ambivalence and uncertainty about engaging faith communities. This reveals to us no overall coherent and communicated strategy for understanding and interacting with faith communities. Yet, the ambition for such a coherence is expressed by several staff – in one case, an employee saw developing this coherent strategy as an integral part of his/her work for the City.

♦ ♦ ♦

# Observation 2:

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City and public benefit most when the Church is freed to be the Church

FIRST AND FOREMOST,  
CHURCHES PERCEIVE  
THEMSELVES AS A  
COMMUNITY, A BODY OF  
BELIEVING PEOPLE.

“Justice without spirit is dead,” says John Joseph Mastandrea, the spiritual director at downtown Metropolitan United Church. “The great temptation,” Mastandrea explains, “when reflecting on church and city is to focus so strongly on the public goods that churches provide that the primary purpose of church is lost.”

Unanimously, the churches we interviewed emphasized that their public roles, however they might perceive them, are expressions, not the *raison d’être*, of their existence. Their public engagement does not justify their existence – quite the opposite, their existence requires their public engagement.

Will Ingram of St. Andrew’s Church also points out, “The church is more than a rental agency, or a food bank, or a shelter, or a drop-in clinic.” Churches that do these things don’t do them to justify their presence. First and foremost, churches perceive themselves as a community, a body of believing people, committed to hope, and to love of God and neighbour. Is this something that can be part of common city life?

Urban theorists sometimes find it helpful to imagine churches as part of the machinery of civil society, one of the many cogs that benefit specific segments of the population. But at its heart, the idea of civil society includes a specific projection of the



## CHURCHES ARE MORE THAN COGS IN THE MACHINERY OF CIVIL SOCIETY

separation between public and private, sacred and profane. As a result, the observation that

religious institutions are critical parts of civil society, an idea we cover in later observations, is really only part of this picture.

We observed that the idea of civil society can be extended further: that these local institutions exist not only to call people forth to public good, but they also help define what we *mean* by public good, and how this can be commensurable with the goods we find at large around us. We found it helpful to understand church and faith communities as part of but different from the other organs of civil society. Their message goes deeper than cultivating civil habits and democratic virtue.

Meredith Ramsay, a professor at the University of Massachusetts Boston, writes that

the church must be seen as more than a set of organizations if its singular role in the city is to be made comprehensible. The church is a worldview, a preserver of sacred traditions, the sum of innumerable communities of like-minded believers, a vast complex of powerful institutions with local-global connections, and an independent base of transcendent moral authority (“Redeeming the City: Exploring the Relationship Between Church and Metropolis, *Urban Affairs Review*, 613).

Spirituality itself impinges on many areas of life, inseparable from

other virtues more commonly thought of as public or democratic. Our observations made it difficult to differentiate easily between what is spiritual, and what is public; what values can be considered apart from spirituality; and which are distinctly and exclusively religious or pious. How is compartmentalization of religion and the public square helpful to understanding the role of the church and the city?

The root of these questions is a tough, theoretical problem: does secular mean plural? We begin by suggesting that pluralism is informed by a variety of religious and spiritual voices – an attitude becoming more popular in a globalizing world. If we consider the cultivation of historic and cultural traditions, of pluralistic but transcendent debate over public goods, as a component of the pluralism that cities can embrace, then churches are well positioned to participate in city-building. Vibrant religion challenges the neutrality – the homogeneity – of public goods and the public square. It may yet open multiple and flourishing debates, reflection, and transcendent hope in the principles for which our public goods stand.

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# Observation 3:

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## Church and organized religion are *not* declining

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All of this would be for naught, if we were to conclude that the number of church-going people has significantly declined in recent years. A 2003 national poll claimed that 70% of Canadians believe that new forms of spirituality are replacing traditional organized religions (Reginald Bibby, *Restless Churches*, 8). Most Canadian journalists, academics, and religious leaders tell this story, with the added wrinkle that interest in spirituality is up. When the Canadian media reported the May 2003 census findings, the top three stories were that Canadians were opting for no religion, that religious diversity was growing, and that 20,000 Canadians opted for the Jedi religion of *Star Wars* fame (Bibby, 9-10).

But Reginald Bibby says these reports are a serious *misreading* of what is happening on the religious front in Canada today. American sociologist Peter Berger agrees, writing

I think what I and most other sociologists of religion wrote in the 1960s about secularization was a mistake. It wasn't a crazy theory. There was some evidence for it. But I think it was basically wrong. Most of the world today is certainly not secular (as quoted in Bibby, 61).

Bibby contends that in Canada there are at least four empirical signs that established Christian churches are undergoing renaissance:

1. There is an unexpected increase in the proportion of **teenagers** who are actively involved in the church. Canadian surveys of young people aged fifteen to nineteen years show that in 1984, 23% were attending services on a regular weekly basis. This figure dropped to 18% in 1992. But in 2000 this figure rebounded to 22% (Bibby, 17-18).

[see table 1.1 on page 24]

2. Secondly, the last decade has revealed new interest in religion among **young adults**. For the first time since the 1960s Protestants have seen an increase in the proportion of adults under the age of 35 who are attending weekly services. After a significant drop in young adult attendance in the 1970s and 1980s, Roman Catholics have seen attendance levels stabilize. While these levels stabilized at a lower level in Quebec, World Youth Day 2002 with John Paul II served as a catalyst to renew Catholic youth involvement in many Canadian dioceses, including those in Quebec (Bibby, 19).

[see table 1.2 on page 24]

3. Third, **congregational reports** suggest new growth. In a poll in 2000, one in three Canadians who were active in their churches indicated that their groups had been growing. Another one in three said their congregation had stayed about the same. Only one in three said that their group was decreasing in size.

[see table 1.3 on page 24]

While the resurgence of organized religion has been led by conservative Protestants who are highly committed to evangelism, there are also significant growth signs among Roman Catholics outside Quebec as well as mainline Protestants: United, Anglican, Lutheran and Presbyterian churches (Bibby, 21).

4. A final indicator of church activity is **national attendance figures**. A spring 2002 survey conducted by pollster Allan Gregg's *Strategic Counsel* suggested weekly attendance could be as high as 30% of the population. Bibby's own poll conducted for the Vanier Institute of Family in 2003 found that 26% of Canadian adults were attending services approximately once a week. These are the highest levels reported by Canadians since 1985.

[see table 1.4 on page 25]

While these figures are not Toronto-specific, they paint a picture of organized religion in Canada that is somewhat different than common perception. Is this generalization helpful regarding Toronto? Are there any churches and churchgoers still in Toronto itself?

In July 2007, the *National Post* ran a feature on "Our lady of perpetual development," a story detailing how developers in Toronto were finding new real estate in abandoned churches. With city building space at a premium, condo developers have found empty spaces in churches that are suffering from dwindling congregations and revenues. Even if church congregations survive to move on, they can sell their inner city



property at a premium and follow the flight to the suburbs. While Reginald Bibby's data might suggest otherwise for the wider municipality of Toronto, there is certainly evidence of church decline downtown.

Jon Caulfield, a professor at York University in Toronto, provides helpful data in his 1995 study on "The Growth of the Industrial City and Inner Toronto's Vanished Church Buildings" (*Urban History Review*, 3). Based on research of about ninety churches located in inner Toronto in

**Table 1.1**  
**Church Attendance of Teens by Group: 1984-2000**

	1984	1992	2000
<b>NATIONALLY</b>	23%	18	22
<b>Protestant</b>	26	30	48
Conservative	51	61	70
Mainline	17	16	23
Anglican	13	14	16
United	17	13	17
<b>Roman Catholic</b>	28	21	21
Outside Quebec	37	27	31
Quebec	16	11	7
<b>Other Faiths</b>	13	15	21
None	3	2	3

Source: Derived from Bibby, *Restless Gods*, 88.

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**Table 1.2**  
**Attendance Levels of Protestant and Catholic 18 to 34 Year Olds: 1975-2000**

	1975, 1980	1990	2000
<b>Protestant</b>	16%	20	26
<b>Romanic Catholic</b>	22	16	12
Outside Quebec	29	20	18
Quebec	19	7	5

Sources: 1975, 1980: Bibby, Project Canada Survey Series; 1990 & 2000: Statistics Canada, General Social Survey (1990) and Survey of Giving, Volunteering and Participating (2000).

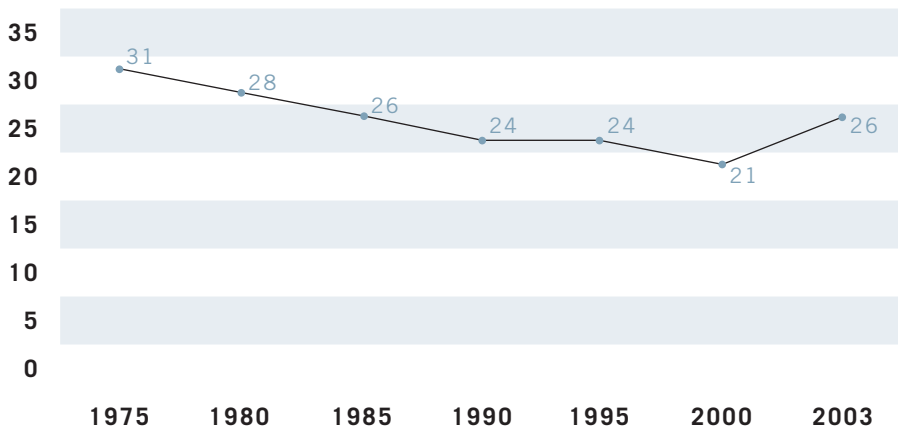
**Table 1.3**  
**Congregational and Parish Numerical Trends**

"If you attend religious services once a month or more: in recent years, has your group been... "

	Growing	Same	Declining	Totals
<b>NATIONALLY</b>	36%	32	32	100
<b>Protestants</b>	47	31	22	100
Conservative	59	28	13	100
Mainline	32	36	32	100
<b>Roman Catholics</b>	24	33	43	100
Outside Quebec	33	35	32	100
Quebec	11	32	57	100

Source: Derived from Bibby, *Restless Gods*, 79.

**Table 1.4**  
**Weekly Attendance: 1975-2003**



Source: Bibby, *Restless Churches*, 23.

1893, Caulfield found that thirty-nine of these buildings remain substantially intact, of which twenty-nine still serve as churches. Caulfield concludes that ecclesiastical land use in inner Toronto has significantly declined in the past 100-plus years.

However, Caulfield also concludes that the evidence does not strongly support secularization or highest-best-use hypotheses. Instead, he argues that the best explanation seems to be the city's shift to industrial urbanism as well as a degree of ecclesiastic overdevelopment. He argues that secularization does not

describe the earlier process of church abandonment in inner Toronto... the middle class who left downtown did not lapse from church membership but refabricated their religious life in the suburbs; the inner-city working class communities appear not to have been alienated from organized religion in general but from the traditional denominational institutions established in the city (Caulfield, 14).

With the collapse of the old social fabric, writes S. D. Clark, "the very fact that the churches were churches, that is to say established religious institutions, meant that they were not able to meet the needs of people" (the newcomers) "who found themselves outside the established social order" (in Caulfield, 15). Under changing circumstances, churches such as the Salvation

Army and working-class revivalist sects grew and prospered, while many of inner-Toronto's older churches increasingly sat empty (Caulfield, 16).

Recent trends also suggest that inner Toronto churches have stabilized, and suburban churches are seeking to reenter this dense urban space. Churches that have remained in downtown Toronto are in a unique position to partner with these groups. Indeed, Meredith Ramsay writes that "although many churches migrated to the suburbs in the wake of urban economic restructuring, others remained as *survival institutions* in inner-city neighbourhoods. They are now the vanguard of community organization" (Ramsay, 608). In Toronto, as in many other cities, churches and liquor stores are virtually the only neighbourhood institutions that persist (Ramsay, 619).

Apart from the downtown core, Toronto has no shortage of Christian churches. A 2006 City of Toronto census of Christian faith locations shows churches in many areas of the city (see *Appendix F: Christian Faith Locations 2006*, p. 70). Such institutions are knit into the very fabric of Toronto. While it remains to be seen in what ways these churches can participate in city-building, there is no doubt that their sheer diffusion leaves the church, and religious organizations generally, poised to make significant contributions.

# Observation 4:

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## Churches form a significant core of culture and heritage

Architects often talk about whether a building “talks” to its neighbours. David Sucher writes in *City Comforts* that

What they mean is whether a building refers in its own shape and material to the shapes and materials of its neighbors. A lively conversation between buildings means that the buildings relate to each other. The colour of one may be picked up and amplified by another or the roofline of another may be mimicked by yet a fourth. A group of musicians will do something similar in their playing. A horn may start with a cluster of notes, and the pattern will be repeated with variations by the other instrument (David Sucher, *City Comforts*, 149).

Buildings, says Sucher, are much like human beings. They are rich with stories. They can be polite, exchanging pleasantries with their neighbours, or be rude and indifferent. Sucher writes, “Conversation between buildings, as among humans, is a poignant sign of neighbourliness. It is the height of rudeness – though all too often the expected norm in cities – for neighbors to speak not a word to each other for years on end. Buildings that do not talk to their neighbors are also rude” (Sucher, 149).

Toronto, the *city of churches*, has a long

history of architectural conversation. These conversations have seen highs and lows: churches can choose to mend or tear the urban fabric by means of restoration and construction. In considering in what ways Toronto's churches can and are joining conversations

on architecture and city-building, we want to consider first what stories are told in these buildings, how those stories and conversations are changing, and whether this heritage is part of Toronto. Second, in what ways can and do churches help match colours, telling new

**“INSPIRED TO SERVE THE NEEDY”:  
LITTLE TRINITY ANGLICAN CHURCH  
IS TORONTO’S OLDEST SURVIVING  
CHURCH BUILDING**



Photo: Annie Ling

stories about themselves that converse politely but uniquely with the neighbourhoods and the culture of Toronto?

Walking through Toronto it is easier to hear some stories than others. The easy stories are from churches like St. Michael's or Little Trinity. They tell distinct, historic stories about both themselves and the city of Toronto. As of 2006 the city of Toronto had designated 172 religious buildings as heritage properties – places that the *Culture Plan* for Toronto describes as being “significant factors in the quality of life.” Healthy cities, the plan argues, find the right balance between creation and destruction, between change and stability. “Seeking out such stories is how we locate ourselves in our own time” (*Culture Plan for the Creative City*, 20). Our conversations at Toronto's oldest, surviving church building, Little Trinity, reflected a great deal of this vibrancy and history.

Little Trinity opened its doors in 1844, the second Anglican church in Toronto. It was founded partly because the first Anglican church, St. James, was no longer able to accommodate the city's population. But it was also distinct from St. James. Little Trinity was built for the poor, working class people in the east end of Toronto who, unlike the rich social elites, did not have means to rent pews and worship at St. James. It was inspired to serve the needy, and was committed to the evangelical traditions of the Church of Ireland. “To this day,” Pastor Chris King says, “Little Trinity is still known for its strong participation in ministry and leadership by church members.”

**“LITTLE TRINITY TELLS A STORY OF POLITICS, IMMIGRATION, RELIGION, AND MORE. IT KEEPS A HISTORY ALIVE AND INVITES ITS NEIGHBOURS TO JOIN THE CONVERSATION.”**

The building itself was unique for an Anglican church. It was built in an undecorated, perpendicular, 13<sup>th</sup>-century gothic style, and it was constructed mainly from red brick. While the church has gone through several different phases in its 165 years, including two different balconies and a fire in the 1960s, the simple design of the building remains. Little Trinity tells a story of politics, immigration, religion, and more. It keeps a history alive and invites its neighbours to join the conversation.

While unique in many respects, the story of Little Trinity is common enough. On our visit to the Newman Centre, a Catholic parish attached to the University of Toronto, Peter Baltutis takes us on a tour of the building and chapel. The chapel is dazzling, but it is the stained glass windows that catches our eye. Peter notices and approves immediately. “The stained glass,” he says, “are unique to this church. They are all scenes from 20<sup>th</sup>-century Catholic church history.” Each window features a significant Canadian figure, dressed plainly enough for their period. Many we can recognize, spotting the elegantly attired Vaniers standing before Parliament in Ottawa. “Canadians need saints and heroes, too,” Peter tells us.

Some stories are not quite as obvious as Little Trinity or the Newman Centre. Stories told in stained glass are an easy religious medium to spot. Increasingly, however, church buildings are telling stories that aren't told in windows, arches, or in towering gothic proportions.

Churches like the Meeting House find their stories just as comfortable on the big screen at

*Silver City*. The church, rooted in the Anabaptist tradition, meets at *Silver City* movie theatres running from Waterloo to Toronto. It is one of the fastest growing churches in North America. Its “tagline”? “Church for people who aren’t into church.”

The marker of good neighbours and being relevant to a changing culture can be one and the same. The Meeting House works in borrowed cultural space. Aside from its permanent Oakville location, the architecture of the church is established by Cineplex. Such egalitarian transience has led the church to think through the meaning of creating a church space in a movie theatre, while avoiding being co-opted by Hollywood marketing. One of the ways that they have done this is by exploring the screen as more than projection of words and images, but as space. The screen becomes a kind of stained glass window, a place where stories of relevance and of faith are told.

Many more of these alternative spaces are becoming home to churches. The *Toronto Star* detailed in August, 2007 that there is a new ‘colonization’ of Toronto’s post-war industrial buildings, becoming home to sports facilities, kennels, and makeshift churches. Reporter John Lorinc writes, “Quite apart from providing urbanites with new modes of recreation, these born-again factories have injected life into gritty corners of the city – places where fun used to be something one had elsewhere” (“The Colonization of Industrial Space,” *Toronto Star* 12 Aug 07). In dense urban and suburban spaces, inhabiting and re-inhabiting existing urban space is a good sign of neighbourliness. This has also proven the case in the downtown Anglican diocese, as increasingly other immigrant church denominations have taken up residence in aging and unsustainable buildings.

Being a good neighbour is really about knowing and connecting to where you live. Different neighbourhoods in Toronto have different characters, and church buildings can establish, reinforce, or challenge those characters. In some cases the contribution of buildings to this conversation was so significant that when the buildings were sold the developer was required to retain the original façade. It seems even when the churchgoers leave, the church buildings prove to be such great neighbours that the remaining neighbours insist on retaining them.

And as we learned at the Christian Resource Centre, it doesn’t always take eye-catching church architecture to build a great looking neighbourhood. Sometimes you can just start with petunias.

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# Observation 5:

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## Churches cultivate positive social challenge and change

Many of Toronto's city churches already enliven the streetscape. From such a good start, relentless incremental improvements to church buildings and gardens lift the quality of life in their neighbourhoods.

*How to Turn a Place Around: A Handbook for Creating Successful Public Spaces* offers some practical starting advice for neighbourliness:

In creating or changing a public space, small improvements help to garner support along the way to the end result. They indicate visible change and show that someone is in charge. Petunias, which are low cost and easy to plant, have an immediate visible impact. On the other hand, once planted, they must be watered and cared for. Therefore, these flowers give a clear message that someone must be looking after the space (Kathleen Madden, *How to Turn a Place Around*, 69).

This is the story at the Christian Resource Centre (CRC) in Regent Park. There we learn about three community gardens where over seventy local families grow produce. Additionally, the CRC partners with Regent Park Community Health Centre in their coordination of four community

gardens serving another 120-plus families throughout the area. These initiatives have shown great success in other areas of the city, especially in areas which are better known for violent exchanges. Walking us past one of the gardens the CRC and his 614-Network Salvation Army help cultivate, Geoff Ryan tells us that despite the rough nature of the neighbourhood, nobody ever vandalizes the gardens. “The green space represents something peaceful,” he says, “something sacred.” Since they began, they’ve had tangible capital results, and they’ve built support and relationships in the community.

✦

## Case Study in Green: St. Gabriel’s

Context is king. Father Paul Cusack at St. Gabriel’s in North York resonates with our garden stories. “But our parish,” he tells us, “had a little more freedom once we had sold our old building.” It was about understanding the neighbourhood, he argues. Their North York parish was surrounded by expensive stores and high rise condos – consumption of materials and fuel abounded. Poverty and violence weren’t the major issues in his neighbourhood. But the church still had a statement to make, something cultural and profound, and they decided the best way to do it was through their



Photo: Annie Ling

**ST. GABRIEL'S SENSE OF  
SACRED SPACE EXTENDS  
BEYOND THEIR WALLS.**



building. Being outside the downtown they could go green and do gardens on a slightly bigger scale.

The inspiration came out of need when ten years ago they were faced with either rebuilding or replacing their aging building. “The old building,” Father Cusack jokes, “used to heat the entire community of North York. We wanted to create a more environmentally friendly church; a space to connect people back to creation through worship – a green church meant to foster green people.” There is little doubt he is serious about this. The church is a display of modern eco-friendly architecture gone right. A sprawling green wall greets the eye at the entrance, over which a thin layer of water constantly flows to purify the air. The sanctuary likewise does not disappoint. The sun plays through the skylights during worship, with an eco-friendly angled glass wall overlooking the garden. The garden is not only beautiful, but also instructive of the church’s perspective on the interrelationship of all living beings. Their sense of sacred space extends beyond the walls.

It seems that churches can even be at the forefront of ecological movements in the city. “This is a real marriage of theology and architecture,” Dwight Duncan, Ontario’s Energy minister noted. “Churches, mosques, synagogues, gurdwaras and temples represent a real opportunity when it comes to conservation. By making their buildings and grounds greener, faith communities will be able to reduce energy costs by 20 percent or more” (“Green Church Applauded,” *Presbyterian Record*, Nov 1 2006).



Photo: Annie Ling

## Befriending the Stranger: Matthew House

Inspiration and need met in the birth of Matthew House. On our visit we learn that the City of Toronto receives nearly 10,000 refugees a year. How do these people find Canada at the end of the refugee highway? How are they welcomed? What role can and do churches and parachurch organizations serve in partnering with or challenging governments on their behalf?

It is worth considering broadly what role churches take in welcoming newcomers to Canada’s cities. In their working paper series *Research on Immigration and Integration in the Metropolis*, Laura Beattie and David Ley write that the maintenance of urban stability for immigrants, refugees and newcomers was historically dependent on institutions like the church. In a study based on oral histories from the 1950s to the 1990s of immigrants in the city of Vancouver, they write:

Many of these churches presented remarkable models of stewardship, as mutual aid was collectively practiced, springing from shared spiritual belief... If barn-raising was a foundational expression of social capital in rural faith communities, the construction of the church as a collective project has often been its urban counterpart. The church building itself was



**MANY REFUGEES SPEND THEIR FIRST NIGHT IN CANADA ON AN AIRPORT BENCH OR ON THE STREET – LITERALLY COUNTED AMONG THE HOMELESS.**

a material expression of a deeply held intersubjectivity (*Research on Immigration and Integration in the Metropolis*, 7).

The church served as a useful cultural platform, as an anchor to those sharing similar sensibilities. Beattie and Ley write that “the power of strong ties established through... activities, as well as shared values and common backgrounds, provided a firm basis for trust and friendship, courtship and marriage, in short the consolidation of personal identity within a broader collective identity” (Beattie and Ley, 9). Services ranged from job referrals and recruitment to finding accommodation, language acquisition, and resource sharing: “Such services and networks were crucial,” they write, especially “for immigrants who frequently arrived with almost no funds and unable to speak English. Practical assistance from church members went a long way in facilitating settlement” (Beattie and Ley, 11).

A *Toronto Star* article quoted a Ghana community church member on August 13, 2007. “God is very important to us,” William Dankwah said. “Church brings community together. If you need help, the church is there for you” (Jen Gerson, “Hallelujahs at Jane-Finch Church,” *The Toronto Star* 13 Aug 07).

According to Beattie and Ley this pattern continues. New waves of immigration have

benefitted from the same patterns as earlier waves did. On the west coast they note that larger waves of Asian immigration have reinvented both church demographics and affiliations for immigrant and refugee sponsorships. Churches and religious organizations of Asian origin continue to provide settlement services, as well as spiritual and material support, carrying on the model established by European-origin churches of the past.

These observations are not news. It is an old story that churches sponsor relatives, or that congregations partner with government to sponsor refugees. According to Anne Woolger-Bell, Director of the Matthew House, private and church groups sponsor as many as 3,500 refugees a year. The Government of Canada itself sponsors about 7,000, a number which has dwindled in recent years. Together this makes about 10,500 between government and private groups. But the majority of newcomers arriving in Canada do not arrive with sponsorship. In any given year, Canada receives about 25,000 refugee claimants who arrive without any support whatsoever. “Many people,” Anne tells us, “arrive alone and afraid, and after their long journey end up spending their first night in Canada on a bench at the airport, or on the street. This means that these people can often be re-traumatized by their initial arrival experience.” These persons are literally counted among the homeless.

It is in part local churches and church people in the city of Toronto that highlight the problem. But it is also surprising how little churches are doing about persons who are not directly connected with or sponsored by congregations or denominational offices. Through working at a city funded shelter for homeless people, Anne saw that there were almost *no* churches working with refugee claimants.

It was out of this experience that Matthew House was born. Anne ran pilot projects in 1992 and 1993, whose successful conclusion led her to open Matthew House as a permanent shelter in 1998. Since opening, Matthew House has helped over 700 refugees from more than 75 different nations. It can house as many as twelve people at a time, and has grown from a staff of one to four full-time staff, three full-time volunteers, and more than fifty part-time volunteer helpers. A premium is placed on staff training and competency. Staff exhibit a variety of expertise, in fields including immigration procedures and law, medical referrals, social service connections, orientation classes, permanent housing solutions, and apartment furnishing.

This expertise is critical for unattached claimants arriving in Canada. Refugee claimants are required to file their stories within twenty-five days of their admittance to Canada – no easy task for those unfamiliar with the legal, administrative, and linguistic requirements. Neither does every person who arrives fit a healthy, capable profile. In some cases unaccompanied minors arrive with no support system. Such cases require flexibility and expertise that most city shelters, not designed or operated for refugees, do not have.

Capacity at Matthew House is more and more widely acknowledged. Recently, it opened a new *Transition* program, using a new house that was donated to the group. Matthew House shelters and assists refugee claimants that would otherwise be forced to use city agencies. It was in reference to the support Matthew House provides, Anne

## “HAD I COME ALL THIS WAY ONLY TO DIE ON THE STREET IN A FOREIGN LAND?”

– *Refugee from Congo, one of 700 helped in 10 years by Matthew House*

tells us, that one key Toronto City manager commented that it is really in Toronto’s best interest to keep it active and running. According to Anne’s calculations the work that Matthew House has done has saved the city approximately \$1.5 million in city shelter fees. In addition, the residence that Matthew House

rents from the city has resulted in rental dues of nearly \$150,000. Currently Matthew House is lobbying to convince the city to sell them their building at below cost, as a recognition of their partnership and complementary goals. Such a move, we suggest, would present a tangible, productive example of faith-based partnerships in the city of Toronto pursuing public goods.

Anne pulls out a blue duotang. “The need is far greater,” she tells us. Inside the duotang is a list of more than 2,500 refugee claimants seeking temporary shelter, whom Matthew House had to turn away. The need easily out-demands the supply.

Matthew House is not alone. Conversations at several other churches, especially more established mainline denominations in the downtown, highlight programs for newcomers and refugees. In the case of Bloor Street United Church, a caseworker—residing within the building—helps refugee claimants with legal and administrative challenges. The Light House Community Centre runs a variety of programs, related especially to staff workers in the Chinese, Hispanic, and Vietnamese communities. Matthew House itself has seen offspring all across Ontario and Canada. Shelters in Fort Erie, Windsor, Vancouver, Hamilton and Cambridge have all been established based on this model. The faith groups that embrace these models are diverse, but each resonates with the need to partner and cooperate closely with levels of government to the benefit of their communities and newcomers. Matthew House is the story of only one such community, inspiring the foundation of many more.

**EVERY YEAR,  
50,000 PRISON  
FELLOWSHIP  
VOLUNTEERS  
REACH OUT TO  
PRISONERS.**

## Strangers Within: Prison Fellowship

Church and City partnerships have also shown success inside the prison system. “A lot of what we do is storytelling,” says Vivienne Nash, Director of Prison Fellowship’s In-Prison Services. Judith Laus, Managing Director, agrees. “The way we involve churches and people is with storytelling. I can give you our annual report, and tell you our numbers line up, but people actually want to hear about how faith and hope can really make a difference in hard places.” Through Prison Fellowship many churches get just that chance.

The partnerships of Prison Fellowship span foundations, churches, parachurch, municipal, provincial, and federal groups. Judith tells us that “although churches only make up about 6% of our operating budget, probably 100% of our volunteers are church people.” The value of volunteers for Prison Fellowship cannot, in her mind, be overestimated. And their work is really about bringing these groups together, to finally advance not just one or the other’s goals, but the wholeness of prisoners, ex-prisoners, and their families to promote restorative justice. It is a global group, serving as a charter member of Prison Fellowship International, with over 100,000 volunteers in 112 countries: the single largest international ministry in the criminal justice field.

To meet these goals, Prison Fellowship administers a long list of programs: aftercare, Bible studies, chapel services, music ministries, one-to-one visits, pen pals, pre-release training, visitor transportation, angel tree Christmas, camps and more. Additionally they operate half-way houses, seminars on resume-writing, and job-finding services... all in an effort to build community around offenders. Statistically, the value of community, support, and faith in prisons for reintegration is unchallenged. A system which focuses on retributive justice can only accomplish so much, Judith emphasizes.

**“PROBABLY 100% OF  
OUR VOLUNTEERS ARE  
CHURCH PEOPLE.”**

Prison Fellowship notices the regional differences in support. “Suburban churches give money,” Judith tells us. “Urban churches give people.” The divide, she further suggests, can sometimes also be racially and culturally sensitive. Money is good, she seems to be telling us, but the stories, the work, really happens with people. Prison Fellowship isn’t a top-down service organization – the benefits go both ways. The journey toward healing and better life choices is not a street you just lead people down, says Vivienne; “it’s a journey you go on together.”



## The Urban Paradox: L'Arche Toronto

**M**utually beneficial fellowship would resonate with Jean Vanier, the founder of the now-global *L'Arche* communities, which have also found a home in Toronto. *L'Arche* is probably most famously known through the writings of Henri Nouwen. *L'Arche* unravels traditional urban virtues – the wealth, sophistication, and networks of influential elites. In one of his letters, dated August 2003, Jean Vanier identified the 'essential' element of *L'Arche* communities as "presence: being present to people who are fragile; being present to one another." Urban life is often fast-paced, with penalties for those who fail to keep up. In contrast, *L'Arche* aims:

1. To build communities that welcome people with developmental disabilities, and in doing so respond to their sense of rejection and validating their place in society;
2. To reveal the gifts and contributions of core members, who constitute the very heart of their communities;

3. To be a sign of welcome and respect for the weak and downtrodden; and
4. To be a sign of hope, unity, faithfulness and reconciliation in the world between people of differing physical and mental abilities, and of differing social and cultural origins and traditions

In Toronto these church and parachurch groups sustain alternative models of city-building and urban transformation – they challenge social norms, but do so by embracing the virtues that are laid out in Toronto's City Plan. A Catholic cardinal once remarked to a group of young people in Rome that "the renewal of the church always comes as we dare to live a covenant with the poor." Could it also be that good city life cannot be sustained until religious and non-religious alike learn to live a covenant with society's most vulnerable members?

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Photo: Annie Ling

# Observation 6:

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Churches serve as mediating and mercy institutions on the front lines of city life

The connection between religious organizations and social services has always been a very strong one, especially in Toronto. The Women's College Hospital, "Sick Kids" and Toronto General Hospitals, Mount Sinai Hospital, and the Canadian Red Cross, to name only a few, are examples of what people of faith have worked to establish. The role of religious institutions has changed in Toronto, but what we observed in our conversations and investigations is that people of faith, particularly in Christian churches, continue to have a profound impact on non-profit, volunteer, and charitable work in the city. Contrary to the suggestion that religion offers little of practical value, we observed a great deal of activity and earthly good from church and parachurch institutions. In a general way we will outline our observations using, first, some broad statistics which will be helpful to frame our subsequent stories on homelessness, shelters, drop-ins, crime, and community safety in the city of Toronto.

## **An Opiate for the Masses?**

Are churches concerned with more than prayer and piety? The report on *Religion, Participation, and Charitable Giving* from the Canadian Centre of Philanthropy

suggests they are. The report concludes that religiously active persons make up 43 percent of volunteers in Canada and account for a startling 50 percent of all hours volunteered (Kurt Bowen, *Religion, Participation and Charitable Giving*, 2). In hours, weekly church attendees devote an average of 197 hours a year to volunteering, far greater than the 135 hours contributed by those who do not attend. If all Canadians, the report writes,

volunteered as much as the religiously active, the number of volunteers in Canada would rise 35 percent from 7.4 million to 9.9 million and the total number of hours volunteered would rise 59 percent from 1.1 billion to 1.7 billion. If all emulated the religiously inactive, Canadian volunteers would be reduced to 6 million and the total hours volunteered would fall to 0.8 billion (Bowen, 3).

Further,

the 32 percent of Canadians who are religiously active contribute 65 percent of direct charitable donations. As one might expect, this group is responsible for 86 percent of donations to religious bodies; yet even in the secular sector, the religiously active provide 42

percent of the \$2.1 billion raised by direct giving (Bowen, 2).

The perception that volunteering and giving is done primarily within insular religious realms was also debunked in this report. Some 79 percent of religiously active persons indicated that they generally volunteer outside their religious domain. Even among weekly attendees who volunteer, more do so in secular agencies than religious ones. While religiously inactive volunteers devote on average more hours to secular associations than weekly attendees, the higher volunteering rate of religiously actives ensures that they are responsible for the highest percentage of all hours devoted to secular agencies (Bowen, 3).

Volunteering and giving are nonetheless directed through networks that are faith-based, if not explicitly understood as places of worship. The breadth and number of these networks makes their impact statistically remarkable. There is a vast, physical plant of sanctuaries, halls, kitchens and meeting rooms that churches build, maintain, and make available to voluntary and service organizations in every community and region of Canada.





Photo: Annie Ling

**THERE IS A VAST, PHYSICAL PLANT OF SANCTUARIES, HALLS, KITCHENS AND MEETING ROOMS—LIKE THIS ONE AT THE NEWMAN CENTRE—THAT CHURCHES MAKE AVAILABLE TO SERVICE ORGANIZATIONS IN EVERY REGION OF CANADA.**

To illustrate, consider that the Roman Catholic, United and Baptist denominations have 5706, 3909 and 2435 congregations respectively, while Pentecostal denominations have 1441 (Bowen, 2-3). According to the study for *Understanding the Capacity of Religious Organizations*, of all Canada's 31,000 religious organizations, 79 percent primarily serve their neighbourhoods, cities, towns, or municipalities, and 73 percent serve the general public, compared to 46 percent of all organizations. Only 33 percent restrict membership, compared to 43 percent of all organizations. And 69 percent report that both members and non-members benefit equally from their services (Brownlee, Gumulka, Barr and Lasby, *Understanding the Capacity of Religious Organizations*, 3).

Is this the kind of insular piety some expect from Christian churches and religious organizations generally? Meredith

Ramsay argues that our expectations may be influenced by an outdated perspective on organized religion. She writes that far from being an opiate for consoling and insulating spiritual belief from civil society and the public square, "religious faith... inspires belief in possibilities for real social change and thus promotes political mobilization" (Ramsay, 607). Faith, hope and love, it seems, do not cohabit well with cynicism and apathy. Instead, these virtues call people forth into service of their neighbours, into service of the common good, and to the pursuit of justice.

### **Living on the Streets: Shelters, Drop-ins and Missions**

An entire report could be framed around just the front-line issues of shelters, drop-ins and missions in Toronto. We observed a wide network of faith and church-based missions.

Even those that don't strike one as immediately church-connected, usually are. Churches often feel a strong pull to be involved at this level. "Things like homelessness and poverty action are easy to galvanize support around," one city manager told us. "They are statistically verifiable, they are in your face, and they strike a chord for immediate and immanent action." This can at times be a problem. A call to faithful living can mean an immediate response instead of strategic and cooperative planning. It can mean that well-intentioned people tackle problems and places they know very little about, putting them at cross-purposes with longer-term efforts. In this section we want to tell stories that illustrate this, and offer suggestions for how church and city can more effectively mobilize their collective resources around social service concerns.

Our meetings with city staff led us to Greg Paul, Founder and Director of *Sanctuary*. *Sanctuary* began as a band called *Red Rain* in 1985. Its members had a clear sense that God was calling them to take their message "to the streets," and so they moved among bars, jails, festivals, universities, and other venues. It was around this time that they were invited by the Central Gospel Hall to use the church building for storage and practice. But by December 1992, Central Gospel Hall was meeting as a congregation for the last time, its congregation

having grown too small and too elderly to continue. Earlier in the year Richvale Bible Chapel had commended Greg and Karen Paul as missionaries to the city, and it was with these two events that the vision for *Sanctuary* was born. The place that was *Red Rain's* practice and storage depot became much more.

*Sanctuary* began with Wednesday drop-in lunches, along with street outreach programs. Since then, many different programs have been added, including "drop-ins" on Thursday and Saturday, health care, an arts program, and more. From a staff of just two, the staff grew to twelve and innumerable volunteers, most of whom, Greg tells us, come from right in the neighbourhood.

A unique characteristic of *Sanctuary's* work is that despite its emphasis on social services, it has always retained an equal emphasis on the arts. This is because, Greg says, "*Sanctuary* isn't a social service depot, that feeds, clothes and medical-izes clients. In fact, the people who are part of *Sanctuary* are not really clients at all. *Sanctuary* is a community where everyone participates. I'm just as much a part of this community as everyone else who comes through these doors."

When there is cooking to be done, they get everyone to pitch in. The kitchen is designed to be comfortable, the kind

**"RELIGIOUS FAITH...  
INSPIRES BELIEF IN  
POSSIBILITIES FOR REAL  
SOCIAL CHANGE."**

of social space that people in a home would naturally gather around. Greg tells us, “It’s the heart of every home. The kitchen is where people share meals, where essential community formation happens.” The dining room is further testimony of this. It isn’t

a meal hall, or a cafeteria; it is like a large-scale version of a family dining room. The walls are decorated with community artwork – projects that homeless persons, volunteers, and staff have completed together. As Greg takes us to see the clothing rooms he comments, “Some people think we’re a social service organization; and we do a lot of those kinds of things. But really, we’re a church. Everything we do here is about living in and creating community – a place where people are safe, secure and respected.”

The list of *Sanctuary’s* partners in this mission is very long. Greg has been involved in several city committees, including the *Homeless and Socially Isolated Persons Committee*, and works very closely with branches of city government, especially *Streets to Homes*. He is enthusiastic about conversations with the City, which has been very helpful with problems in law enforcement in the area. *Sanctuary* also has partnerships with a wide network of churches and private donors, including big business and banks, like BMO’s Foundation of Hope.

*Sanctuary’s* model gives us a few insights. It works first with existing church and non-profit presences in the area. Their building is a testimony of an old partnership. In some ways the work and life of Central Gospel Hall continues through *Sanctuary*. Greg worked and lived for years before planting a physical presence. When he planted it, he did it in cooperation with like-minded people already present. He continues this kind of communal attitude:

- every morning from 6:00 to 7:00 a.m. a Korean church uses *Sanctuary’s* space;
- it houses alcoholic and narcotic support groups;

“CHURCHES RALLY MORE EASILY AROUND CITY HALL THAN THEY DO DIRECTLY WITH ONE ANOTHER.”

- it has a health clinic staffed by two nurses and volunteer doctor; and
- it hosts arts events and concerts.

Further, *Sanctuary* partners with the city’s strategic vision – and the city has people in

place to work alongside. It means that both city departments and *Sanctuary* staff leverage their resources effectively, supporting each other where it makes sense, and making space for each other where it doesn’t. Finally, *Sanctuary* has a holistic mission – it talks about helping people, not solving problems. “Being healthy and part of a community is more than a full stomach and warm clothes,” Greg tells us. “It’s about dignified work, beauty, art, purpose, and hope.”

This argument for holistic community could have come straight from the mouth of Dion Oxford, the director of the Salvation Army Gateway. “The end goal of the Gateway is health and wholeness—mental, physical, spiritual and emotional health,” he tells us. Achieving the goal can be tough, “and sometimes,” he says, “too much help can be as bad as not enough. This can create co-dependence as opposed to our goal of independence.” Dion emphasizes partly what Greg Paul meant by being “partnered and strategic” with city and local organizations, but he also shows us that not everyone should feel called to start a homeless shelter.

A city staffer argues the same point:

Homeless persons and street people often have abusive pasts, and at times there is psychological and physical illness involved. These are complex people with complex problems: we need training, professionalization and competence, in addition to motivation and good intentions.

Dion Oxford notes that staff at the Gateway are well trained, and he employs several

professionals in job searching, addiction counseling, medical aid and more.

We observed that too often, churches consider street ministry a task for young people or evangelism groups, who have little or no knowledge of street life or the complexity of the problems involved. One of the biggest issues that city staff are often working on is how to work alongside churches trying to engage in this work, to help professionalize and train them.

The second issue Dion flags surprises us. “This neighbourhood has a glut of social services,” he tells us. “But although there are more and more social services, we are not coordinated enough.” Dion’s suggestion seems confirmed when we examine Toronto’s highest priority neighbourhoods: the downtown was not one of them. This is part of the strategic partnering that Greg Paul has been telling us about. It is not just about partnerships, we observed, but about combining resources and neighbourhood knowledge to discern what each neighbourhood genuinely needs. This area, Dion tells us, “doesn’t need more food or clothing banks.” What it needs, it seems, is more conversation among the ones that already exist.

In some places this is already beginning to take place. Talking to wealthier churches

like Rosedale Presbyterian Church, we learn that when their congregation became concerned for anti-poverty action they joined the pre-existing *Kairos* network. Rather than step into a world they knew little of, they partnered with other churches actively doing the work. A similar strategy exists behind the work of Rosedale United Church and its support of the Christian Resource Centre in Regent Park. But we noticed that these intentional networks were not true of all churches, especially in the downtown.

“The Christian inner-city missions network in Toronto is tight,” Dion said. “We are all friends. We play and pray together.” But the churches themselves are not nearly so tight.

Travelling from churches to parachurch organizations and missions proves this case. There are long lists of partnerships, networks and cooperation, but very little of it seems to cross the boundaries of denomination or theological perspective. It is only in the more established non-denominational missions that we observe the blurring of these boundaries. Sometimes, we are told in conversations at Yonge Street Mission, it’s easier to partner with the city or with other faith groups altogether, than to partner with different Christian churches. While networks and partnerships exist between churches, mostly they stay within similar perspectives

**SOMETIMES, WE ARE TOLD IN CONVERSATIONS AT YONGE STREET MISSION, IT’S EASIER TO PARTNER WITH THE CITY OR WITH DIFFERENT FAITH GROUPS ALTOGETHER, THAN IS IT TO PARTNER WITH OTHER CHRISTIAN CHURCHES.**

– particularly the twin, sprawling worlds of evangelicalism and Catholicism. Established organizations like the Yonge Street Mission are well positioned to bridge these worlds. However, other extensive Toronto networks, such as the Salvation Army 614 Network or the anti-poverty coalition *Kairos*, have difficulty breaching these worlds in the same way. At times the only coherent strategy behind their respective work is the one that the city has provided: through municipal plans or inter-faith coalitions. Churches rally more easily around City Hall than they do directly with one another. While it is admirable that the city can perform this function, and essential that church and parachurch networks strategize with and alongside City Hall, the time seems right for these conversations to begin to take place amongst each other as well. These conversations keep churches from reinventing the wheel, from working at cross purposes, and will help make strategic alignments that can save resources, streamline goals and make more effective action. Our observations at *Sanctuary*, the Salvation Army, and at the Yonge Street Mission told us that if we want to be serious about churches and the City cooperating to build a better and more just Toronto, it is not just City Hall and churches that must talk, but churches with each other, and within themselves.

## Crime, Violence and Community Safety

Toronto is one of the safest cities in North America. But it's not a uniform city, and there are regions and spaces that have disproportionately higher violence than others. This is not news: every city has "rough" neighbourhoods. The question for us here is in what way government and church can partner to promote community safety, and create hope in neighbourhoods at risk.

Most neighbourhoods in Toronto have

community strategies on violence and crime, fitting into a broader Community Safety Plan, which was adopted by Toronto city council in March 2004. In the first place, churches in Toronto can be and are busy partnering on these plans. Some churches are even pioneering strategic visions in their neighbourhoods.

The story of the African-Canadian Christian Network (ACCN) was an example of church, government, and communities "visioning" together in Toronto to promote safety and sustainability. While the network represents significant capital investment, it also represents real people working together in neighbourhoods. "Churches don't just need money," says Andrew King, a board member of the ACCN and Pastor of a Seventh-Day Adventist Church. "Churches especially need people and experience."

"Church has to partner with government and city," Andrew emphasizes. But, he seems to be saying, the best ways government can help aren't just with money. The ACCN has done and continues to do excellent work, but it seems that the story of the ACCN reflects more than just a transfer of funds – it is the kind of working partnership which, given thought and time, positions local faith communities to make a significant impact.

The Church of the Resurrection is another example of working faith communities. It helped created the East York Strategy, modeled (together with a nearby neighbourhood's Etobicoke Strategy) after a program in Boston by Dr. Eugene Rivers. The strategy is a faith-led, police-supported initiative dedicated to reducing the incidence of crime. It calls for, but is not limited to:

- developing initiatives to create jobs for young people;
- providing safe play areas for children and youth through active supervision

of community and school playgrounds and gymnasiums;

- organizing special “impact” events for the community;
- establishing “Operation Homefront,” a program designed to provide faith-based mentoring to high school students in at-risk communities; and
- providing assistance to individuals who have been victims of crime.

Pastor Duke Vipperman of Church of the Resurrection says that church success in this strategy is partly because almost 80% of the congregation comes from within the geographic parish surrounding the church. This kind of presence means that the church is active in street associations, and even hosts street parties and festivals. Years before, Duke tells us, residents would never have dreamed of the freedom to celebrate in their streets, but the combination of government and church efforts means that real change is beginning to take place.

The story of the Church of the Resurrection is really a continuing story of Little Trinity, which tithed its membership to help sustain the former’s dwindling congregation. From this graft, Church of the Resurrection has thrived and taken a significant lead in its community. This model represented another observation we made, about the capacity of neighbourhood churches to build and sustain social capital.

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# Observation 7:

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## Churches build and sustain social capital and civil virtues within neighbourhoods

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

Social capital refers to institutions, relationships, and norms that shape the quality and quantity of a society's social interactions. The benefits of social capital for Toronto's neighbourhoods are manifold. As Robert Putnam argues, for example, child development is powerfully improved by strong social capital; public spaces are cleaner; people are friendlier; streets are safer; institutions and businesses flourish; and individual health and well being is improved (Robert Putnam, *Bowling Alone: The Collapse and Revival of American Community*).

The two critical components of strong social capital, according to Putnam and others, are *trust* and *interpersonal connectedness*, items we flagged in the introduction as waning urban virtues. Nick Pearce, however, argues that this cannot be achieved through political action or urban planning:

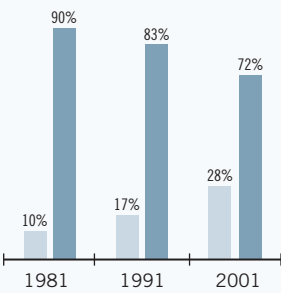
Interpersonal trust and civic belonging are themselves often forged through social struggles, and the creation and maintenance of institutions and practices that generate and sustain other-regarding virtues (Nick Pearce, "Diversity versus Solidarity," *Renewal: A Journal of Labour Politics*, Vol. 12 No. 3, 2004).

**Table 1.5**

*Q. What is your religion?*

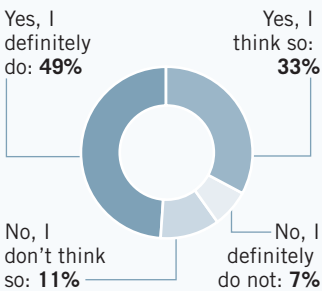
Catholic or Protestant   
 No religion or other 

PERCENTAGE



*Q. Do you believe God or a higher power exists?*

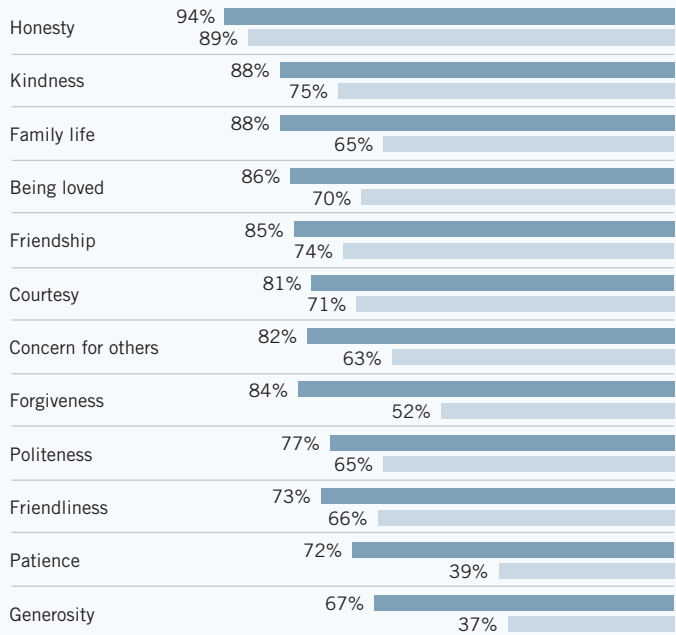
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*Q. Which on the list below are very important virtues?*

Those who believe in God  Those who don't 

PERCENTAGE



Source: Reginald W. Bibby, Project Canada Survey and STATSCAN  
 Richard Johnson—National Post



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**RELIGIOUS  
INSTITUTIONS  
ARE OUR PRIMARY  
DEFENSE AGAINST  
THE DOWNWARD  
INERTIAL DRAG THAT  
INDIVIDUALISM HAS  
ON OUR CULTURE.**

The discovery of social capital, says Christa Freiler in “Why Strong Neighbourhoods Matter,” has been significant for neighbourhood studies and neighbourhood revitalization initiatives. She writes,

Not only has it helped to re-focus attention and efforts onto the positive aspects of neighbourhoods – even those with high levels of poverty – it is also being used to guide decisions about investments in communities. It is assumed that investment in local areas is more likely to be successful in communities with robust, value added social capital (Freiler, 10-11).

John McKnight, of the U.S. Asset-Based Community Development Institute, recommends “rebuilding communities from the inside out, maintaining that everything you need is inside because low-income neighbourhoods have many more local associations than in some more affluent areas and newer sub-divisions” (As quoted in Freiler, 11).

Don Eberly and Ryan Streeter write in *The Soul of Civil Society* that religious institutions

are the primary means by which the minds and hearts of their members extend beyond themselves to the public, the community, the

common good. They are our primary defense against the downward inertial drag that individualism has on our culture, our homes, and our most important institutions. There is little the market or government or large national nonprofit groups can do to help turn our self-directed eyes to the community around us. Human-scale society, on the other hand, can make the community part of our natural purview (Eberly and Streeter, 32).

The Canadian sociologist of religion Reginald Bibby provides more recent data (Table 1.5, 2007) which also suggests that a variety of social virtues are cultivated and disseminated by spirituality and religion. Nick Pearce suggests that this cultivation can best be pursued not just on a broader, social level, but that “interior cultivation” within these communities themselves lends a critical capacity for city-building.

Advocates of civil society often cite the church as a mediating institution which along with other local community groups provides a buffer from the dictates of the market and the economy. But Mark Gornik argues that churches are much more than this. For Gornik, urban churches are “living communities of truth, grace and reconciliation,” where Christian identity cuts across every other divide in neighbourhood (Mark Gornik, *To Live in Peace: Biblical Faith in the Changing Inner*

City, 18-19). Churches and other civil society organizations not only engender “other-regarding virtues,” they are also places where bridging social capital is nurtured and experienced. Churches locate the identity and personal contribution of diverse community members in categories that supersede educational, economic or ethnic stratification.

Probably the best example of this was Toronto’s World Youth Day in 2002. “Five years after World Youth Day,” says Father Thomas Rosica, the event’s National Director and CEO, “people still spontaneously come together to share stories about what happened. There is a legacy of goodness.” World Youth Day brought young people from 170 countries to Toronto, participating in civil solidarity and peace. More than 600 bishops, archbishops and thirty-six cardinals were present, teaching and conversing in twenty-four languages at 129 churches in the Toronto area and in seven giant halls at Exhibition Place. Jean Vanier met with youth to talk to them about spiritual journeying. Many visitors also took part in sessions of song and prayer organized by the Taizé community from France. “First Nations” led performances and prayer experiences at the Youth Festival. An aboriginal village was constructed, and other events and ceremonies celebrated indigenous cultures. St. Ann’s

church in Toronto, which has a life-sized statue of Blessed Kateri Tekakwitha, “the Lily of the Mohawks,” hosted aboriginal prayer and gatherings.

“The message of World Youth Day,” Father Rosica says, “was a message of hope, a message that we do not need to be afraid. That hope is at the basis of everything we do.” It is a hope that all people could share, breaking down barriers between generations, races, wealth and poverty. World Youth Day was deeply commensurable with civil solidarity and building social capital: “The Church must be mixing with people,” says Father Rosica, “being in public, bringing constantly a message of hope and of peace in the midst of the divisions and injustices around us.”

World Youth Day 2002 and Pope John Paul II left the church and future generations of young people a profound legacy: “Build bridges, not walls” if you wish to make the world a better place. Increasingly, the churches we interviewed are moving toward these models, embracing new models of diverse community-building. However, this model is also less common and robust than we might have hoped. Here, at least, there is genuine room for church models to grow in their calling for civil society and the City of Toronto.

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**COMMUNICATION!  
LOVE! BE A HEALTHY  
INFLUENCE ON SOCIETY  
TO HELP BREAK DOWN  
THE BARRIERS THAT HAVE  
BEEN RAISED BETWEEN  
GENERATIONS! NO  
BARRIERS! COMMUNION  
BETWEEN GENERATIONS,  
BETWEEN PARENTS AND  
SONS AND DAUGHTERS.  
COMMUNION!**

*– Pope John Paul II, World Youth Day 1995, Manila*

# Observation 8:

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## Toronto arts and culture are encouraged as part of Church life

*All art is holy. Not that it is all long-faced and miserable; it can be wild and woolly. But if it transforms you, it is art. And it is holy. – Robertson Davies*

**B**uilding social bridges is a great legacy of the arts. Music and art express something sublime, aspects of life that are beyond an everyday physical experience. They call us to look deeper and to revel in the complexity of life. “Music and art and poetry,” writes Thomas Merton, “attune the soul to God.” As a result, the fine arts have found a home in religion, especially churches, as people reflect and express belief and faith in new and surprising ways.

The *Map of Toronto’s Cultural Facilities* describes facilities in four categories: hubs, incubators, showcases, and cultural memory sites. A hub is “a place that provides support for cultural activity throughout all of the city’s diverse communities” (Cultural Facilities Analysis, 3). Only one third of these hubs are City-run. An incubator refers to support which is provided to Toronto’s artists, about 90% of which are City-run. While showcases provide support for culture as part of the City’s *Economic Development and Tourism Strategy*, more than 80% are not City-run. Finally cultural memory sites are those sites which provide support for culture as a heritage resource, more of which tend to be City-run.



Photo: Tafelmusik.org

Churches (and places of worship, generally) are in the unique position of fitting into every one of these categories. Every church we visit has some form of incubation and commitment to the arts. These commitments vary widely, but each perform the critical role of cultivating or encouraging particular artistic expressions. Generally, many of the older, mainline churches employ musicians. Bloor Street United Church employs an organ scholar, as well as paid soloists and other musicians.

**EVERY CHURCH WE VISIT  
HAS SOME FORM OF INCUBATION  
AND COMMITMENT TO THE  
ARTS. TRINITY ST. PAUL'S, FOR  
INSTANCE, HOSTS TAFELMUSIK'S  
RENOWNED CONCERT SERIES.**

**CHURCHES FIT  
INTO EVERY ONE OF  
THESE CULTURAL  
CATEGORIES.**

Rosedale Presbyterian Church runs an Arts Festival, in which it celebrates Scottish culture, complete with dance and music. When we visited First Baptist Church it was shortly to host *Nuit Blanche*, a city-wide art and culture festival.

The Salvation Army Gateway recently installed new stained glass, an exceptional display of a young artist whom the Gateway had encouraged and supported. Visual arts are alive and well in Catholic and Orthodox churches in the city: intricate iconography, paintings and reliefs magnificently sculpt their interiors. Quite apart from the Newman Centre's obvious artistic works, it is regularly used for filming and photo shoots. As we learned in our visit, much of the elaborate furnishings at the Centre are gifts from movie sets. St. Gabriel's, the eco-friendly church in North York, retained all its historic splendor, creating art in light refractions and colour. Again, *Sanctuary*, the church and shelter led by Greg Paul, had its beginning in a band. It is still used for concerts and community art shows. Anne-Woolger Bell proudly displayed for us art that had been created and supported at Matthew House. There are the music festivals and choirs at Metropolitan United Church, a church including one of Toronto's three concert-class carillons (the others are at Hart House and Exhibition Place). This does not include the city wide "Sing-Along-Messiahs"

at Christmas, or St. Matthew's Passion in the Easter months.

Churches in each case are involved in arts in worship, or arts as worship, if not also in more widely promoting artistic use of their space. Toronto churches also seem to be excellent hubs. "Space is at a premium," we learn in an interview at Bloor Street United Church. "There aren't a lot of really excellent musical spaces left in the city, and those that are left are in high demand." Certain kinds of music require particular spaces, and in many cases this means churches.

Toronto's Culture Plan acknowledges the important role that places of worship play in this, particularly in such public cultural spaces as Trinity St. Paul's, where Baroque original instruments and vocal ensemble *Tafelmusik* performs. *Tafelmusik's* concert series at Trinity St. Paul's is renowned in the neighbourhood and across the city, no small thanks to the space and to partnerships between church and the arts.

Church and parachurch organizations can be significant contributors not just with religious art, but as venues for public fine arts.

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# Conclusion:

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The beginning of this report emphasized the comparative lack of research on the engagement of faith communities in city-building. We introduced the complexities of this and the challenge that it poses to policy makers and faith leaders. We also began by suggesting that the compartmentalization of urban space, and the growing disparities between neighbourhoods, makes this kind of research more important than ever. What followed was a series of observations that suggest why expanding this research is important.

Our research suggested that faith communities can be significant partners with city government on strategies for achieving *Toronto the Good*: in defining how people understand public goods, and in defining under what structures and circumstances they may contribute. Churches are not the only local organizations important to this work, but they are a significant presence on the front lines, cultivating and creating good city life. These are our key observations, recapitulated:

- City and church are complex entities, and no research can take for granted that a perspective held by one part of the city or by one church is representative of the whole. In City of Toronto departments we observed that strategies for engaging the faith sector could vary a great deal, and in

Cathedral Church of St. James, Toronto  
Photo: Annie Ling



churches we see no overall strategy for engaging public life, or city-building.

- We should not try to make churches something they are not. Churches are not foremost aid, rental agencies, public spaces, or arts communities. *The city and the public benefit most when the church is freed “to be the church.”* Diversity can mean encouraging the kind of plural commitments this entails. Church *qua* (as) church requires constant reflection on and sustenance of what we call public goods, why we call these strategic alignments good, and the different ways public goods can be achieved. It does not mean some flat imposition of different religious or spiritual values, but a forum for legitimate conversation on what we believe, and how we will live in the city – our political life together. This conversation begins with relationships, real interaction, and lively respectful response, not just tolerance.
- *Church (and organized religion, generally) is not significantly declining in the city of Toronto.* These institutions and organizations are in every single neighbourhood in Toronto. They command significant resources, especially in respect of charitable giving and volunteerism.



The breadth and depth of churches and parachurch organizations is such that we do not want to miss out on the possibilities such partnerships offer to city-building.

- *Church buildings and institutions form a core of heritage and culture* in the city of Toronto. Church and parachurch organizations are not somehow historically distinct from the city of Toronto. Toronto's story *is* the history captured in these churches, as in so many other heritage spaces. Religious faith has been and continues to be a significant determinant in building and cultivating the communities and neighbourhoods that are the city of Toronto.
- *Church and parachurch organizations can be a positive source for social change.* This is not merely political activism, but an embodiment of beliefs in buildings and lifestyle. This is the story of St. Gabriel's eco-friendly church building. Matthew House is another example of church and parachurch's leading social change for immigrants and refugees, mediating between citizenship and immigrant status, and approaching newcomers to Canada and the City of Toronto as New Canadians. These stories of integration and relationships are similar at Prison Fellowship and L'Arche, where church and parachurch take the lead with persons on the margins of society.
- *Churches serve as mercy institutions on the front lines of city life.* The activities of Toronto church and parachurch groups in hostels, shelters, drop-ins, after school programs, tutoring, community safety, and more reveal an important role for faith groups. These are the places where government and church have the highest levels of interaction.
- *Toronto arts, culture, and social capital are built, sustained, and encouraged as*

*part of church and parachurch life.* Every church that was involved in this study is connected to the fine arts. Many churches have sophisticated connections, including as concert venues and with cultural and arts education. World Youth Day was a tangible example of what church and city can accomplish together, resonating still years later in the minds and hearts of the people of the city.

## **Next Steps:** City and Church in Toronto

City and church should reconceive of each other as potential partners, not rivals. This report observed a variety of ways in which churches can make significant contributions to good city life, and ways in which government can work with them to encourage this. This is not to suggest that government can or should partner with faith communities on every project, but merely that these groups should be on the lookout for ways that they can work together, rather than apart. Ideally the stories and observations within this report can sustain the suggestion that religious groups and city staff can profit by finding each other and working together.

## Steps for Church

- 1. Churches must internally reflect on their theology of the city, and where they can strategically “partner” with the City in their neighbourhoods.** Churches should ask what it means to be located in their neighbourhoods in the city, and what roles they might play in the community, given the range of their convictions and the needs of the neighbourhood. They may consider what a local neighbourhood church might look like, as distinct from commuter-based models. These conversations – internal to churches – are pre-requisite to wider conversations, either between churches

“THERE IS NO ALLIANCE MORE DETERMINED AND DOGGED IN ACTION THAN CHURCH WORKERS, ORDAINED AND LAY MEMBERS, WHEN MOBILIZED FOR A COMMON GOOD.... THE CHURCH IS TO THE FORE, FAR OUT IN FRONT OF THE MEDIA AND POLITICIANS IN DEALING WITH THE NEEDS OF OUR FRAGMENTED SOCIETY.”

– Brian Stewart, senior CBC correspondent,  
in his address to the 160th Convocation of Knox College (2004)

or between churches and government. A good first step in this process would be to develop a theological handbook, which gathers perspectives and writings from some of the globe’s leading Christian persons on the theology of the city. Follow-up work, modeled after Montreal’s *Christian Direction*, could help establish baselines and action items for particular churches within the region of Toronto.

**2. Churches in Toronto should identify linkages between themselves, and begin conversations about how they can enhance cooperation and their living together in the city.** Churches could take some cues from the parachurch network in Toronto which has been working closely for years. But churches, quite apart from parachurch missions, can exert significant impacts on their neighbourhoods. Exploring these might mean seeking out other faith communities in proximity, and brainstorming how to leverage combined capacities. Churches could begin by recognizing that regardless of how wide one particular church world might be, effectively leveraging resources requires conversation with other institutions in civil society, including other partner churches. In a conversation at Toronto’s Catholic archdiocese we were told that the “Catholic Church enjoys the benefits of being a larger organization,” meaning they are able to independently offer many services and programs that would

take collaboration at other levels. But we suggest this can also be a drawback, if not for the larger organizations themselves, at least for the smaller partners that miss out on opportunities to partner on that scale within their neighbourhoods. How much more could Toronto benefit if the resources of its churches could be coherently mobilized toward the common, public virtues of good city life?

We suggest that churches in Toronto engage in city-building in order to rally communities in common cause – the public good. A regular meeting of Toronto’s church leadership should gather to discuss these issues with each other, and set goals and baselines for urban renewal supportable from a diversity of theological and religious traditions. It is critical that these churches begin to do some urban *action* together, as only working together and meeting the people within Toronto’s churches can help build these bridges. Along with what we have already emphasized, this could take the form of something as simple as planting petunias.

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## Steps for City

**1. Partnerships can be profitable, and the City of Toronto should place more emphasis on urban professionals’ developing religious literacy and recognizing the diversity that exists within, as well as between, religious traditions and organizations.** We observed that religious institutions and people are a lot like everyone else, and

that generally reasoned assessments and partnerships around common concerns are not difficult to imagine.

**2. More emphasis on the already occurring conversations between City and church is called for.** It is difficult to generalize on these conversations. The Anglican and Catholic churches, for example, have professional staff who interact with city services and departments on a regular

in these conversations. While preparing to join such conversations may require internal ecclesiastical reflection, leading this conversation is a role that the City of Toronto is in a unique position to fulfill.

**3. In this environment we think it is worth re-examining the institution or role of a Faith Liaison Officer at City Hall,** a position that formerly existed in Toronto. This role is now functioning in other



Trinity St. Paul's United Church, Toronto  
Photo: Annie Ling

basis. These groups may possess the capacity for more ambitious partnerships. However, many churches have yet to be brought into conversations with this level of urban sophistication. These groups may not have the capacity to partner at the level of some of the models observed in this report. They should, instead, begin with our suggested first next step for churches before engaging actively

major Canadian and American cities. Such a step could be one significant way to promote strategic partnerships between city departments and faith communities. Toronto's dynamic urban history suggests that cultivating genuine relationships with faith partners is likely to be a task which will pay return on investment in future years.

## Steps for Research

The nature of this report means that our observations and suggestions are necessarily limited. In some cases our observations suggested areas for further research. Following is a tentative agenda for further research:

**1. A theological study on the changing nature of the local church in the global city could offer a base framework the kinds of reflection – internal to churches – that we have suggested.** Such a tool would be a helpful resource for those who hope to engage and work alongside churches. This could include indicators and baselines, such as those described by *Christian Direction*, for what city-building and urban transformation look like from a variety of theological perspectives.

**2. Analysis of the workings of local government in Toronto, and other major Canadian cities.** Our conversations touched on how city government functions in the local context. A study limited to this topic could prove very helpful for the spectrum of civil society, including religious communities, that are looking for the strategic knowledge required to partner with the City, congruent with City plans. This could include a study on how different levels of Canadian government interact in the City, and how to navigate and partner with levels beyond the municipality.

**3. A study similar to *Toronto the Good*, but examining much more closely suburban and outlying urban regions, and the role that faith communities can and do play in these contexts.** Suburban regions often defy traditional notions of neighbourhood and community-building, creating unique circumstances and challenges for faith communities in suburban communities. This report touched only peripherally on suburban

regions. But do our observations about central urban neighbourhoods hold for suburban neighbourhoods? Are the common goods of suburban communities similar to those of more dense urban environments? What roles can churches and religious groups play in the suburbs to sustain and promote vibrant community and neighbourhood building?

**4. Research on the capacity of mediating institutions in civil society, the divisions of powers, and the social architecture of Canadian urban life.** What is the relationship of faith communities to the different spheres of society? How can this relationship be understood in such a way that the different institutions and perspectives that make up Canadian society can work toward mutually complementary goals?

We began this study asking whether faith communities and the City can partner to help create *Toronto the Good*. With observations drawn from research among churches, we suggest that this is the case and, further, that churches can be considered indicative of organized religion generally. The stories that we heard are good examples of what can happen when faith communities pursue certain goals, and when City departments partner with them. There are problems, to be sure, that highlight the challenges that religious groups in Toronto face, but our observations suggest that such partnerships are nonetheless worth pursuing.

This report does not claim the last word on any of these matters. We hope, instead, that these stories, observations, and suggested next steps will provide jumping-off points for dialogue and action as we promote, build, and sustain *Toronto the Good*.

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# APPENDIX A: Interview Matrix

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## Introduction

This interview matrix outlines how interviews were selected, and the rationale for selection. Interviews were split into two categories:

- A) Toronto/municipal leadership, and
- B) Church/Parachurch leadership.

## Category A) Toronto/Municipal Leadership

Interview candidates were identified in interviews with churches who had significant relationships with city government. They were also identified by other departmental associates who felt they had relevant data to offer. We intended an even mix between upper-level officials and lower-level directors, to provide for as neat a cross section as possible.

### Subsets:

Mayor's Office	1
Planners/Planning Department	2
Urban Theorists/Thinkers	5
Managers City Departments	2
Journalists	1
Councillors/Council Experience	3
<b>Total</b>	<b>14</b>

## Category B) Church/Parachurch Leadership

These interviews were meant to establish more detailed information about what churches are doing toward goals of city-building, and in what respect they have or have not joined other churches and municipal government. We used three criteria to control how interviews were chosen.

First, *Statistics Canada* data record the religious persuasions of the city of Toronto, as of the 2001 census. Relevant statistics for the religious affiliations in Toronto can be found in *Appendix D: Selected Religions, for Census Metropolitan Areas*. This data was a first filter for determining in what ways research interviews were be weighted.

Secondly, the physical presence of downtown churches was another filter. The physical presence of churches is weighted heavily on the Catholic, United and Anglican Churches. This is not, of course, always indicative of larger or more active membership. The data especially from Jon Caulfield's "The Growth of the Industrial City and Inner Toronto's Vanished Church Buildings" was used for this filter, which capably traces church buildings in inner Toronto from 1893 to the present day. In addition to corroborating

the thesis that these three have the largest physical presence, it highlights broadly the evacuation of evangelical churches from the downtown core. Contemporary data seems to suggest a resurgence of evangelical interest in the core, but this has been recent, more so even than Caulfield's 1995 study. This filter emphasized the institutional and cultural capacity of the three largest Christian groups.

*Third*, tempering this data were studies by the sociologist Reginald Bibby. Bibby's earlier research highlighted that while close to 80% of Canadians might identify themselves as Christian, only 20% were attending a church on a weekly basis. Despite this, in *Restless Churches* Bibby argued that organized religion was poised for a comeback. By 2000, weekly attendance had hit a low of 21 percent of Canadians, but surveys in 2002 and 2003 by Bibby, Vision TV, and Allan Gregg's *Strategic Counsel* pegged weekly attendance at levels ranging from 26 to 30 percent. However, while church attendance may have been on the rise, different groups reflected different rates of identification and attendance. For example, Bibby's data in *Restless Gods: The Renaissance of Religion in Canada* suggested that Catholics, in particular, were liable to identify themselves as Catholic only if their parents attend church on a

regular basis. Protestantism suffered from a similar fate, although the identification of some newer denominations such as "Pentecostal" groups had a much stronger relationship to church attendance. Bibby's data suggested that we should temper the results of Statistics Canada (STATCAN) data especially in respect of the historical, mainline denominations, where affiliation is strong but attendance, light.

We therefore split Church interviews, as well as categorized them, as follows:

Denomination	Persons Interviewed	Locations
Catholic	5	4
United	3	3
Anglican	8	3
Presbyterian	4	4
Baptist	3	3
Salvation Army	3	2
Seventh-Day Adventist	1	1
Christian Reformed	1	1
Non-Denominational	1	1
<b>Parachurch/Missions</b>		
Christian Resource Centre	2	1
The Lighthouse Centre	4	1
Yonge Street Mission	1	1
Urban Promise	1	1
Matthew House	1	1
Prison Fellowship	2	1
<b>TOTAL</b>	<b>40</b>	<b>28</b>



# APPENDIX B: Questionnaire and Methodology

We used different questionnaires for government and church interviews. All questionnaires were administered verbally, and recorded either in audio, if the party consented, or with notes. We used the following outlines of questions for our conversations.

## Government Questionnaire and Methodology

### Section 1: Introductory Questions

- What is your position here? How long have you been with this department?
- What responsibilities does this position entail?
- What areas of the City does your work put you in touch with?
- What originally attracted you to work in this position?
- What is the most important contribution your position can make to Toronto?

### Section 2: General Professional Experiences with NGOs/Civil Society

- What kinds of resources are most important for your work?
- In your work, which non-governmental organizations would you consider to be the most helpful? – do NGOs provide any of these resources?
- If you could give a list of the top five most significant partnerships, both

government and non-government, that you have, who would they be?

- How would you describe the importance this department puts on relationships with civil society and NGOs? Critical, moderately important, somewhat important or not very important?

### Section 3: Faith-based Organizations in Toronto

- Would you consider faith-based partners to be major stakeholders among these groups?
- What has your experience working with religious groups been?
- What do you think have been the strengths of working with religious groups? What do you think are the weaknesses of working with religious groups?
- What do you think is the best place for faith-based groups and churches to contribute?
- What steps could be taken to help government and these groups work better together?

#### Section 4: Conclusion

- If you could give one message that would reach faith-based and government partners, what would you say?
- Is there any aspect of your department's work with NGOs and religious groups that we have missed that you would like to talk about?
- Can you recommend any faith-based partners you work with on a regular basis?
- Can you recommend any other staff in government who have significant opinions that could help this study?

Church and parachurch interviews began with a cover-sheet prior to the interview which established some of the particular details of each church. A condensed version of this sheet is included below:

#### Toronto the Good: Church Profile Cover (Condensed)

Name of Church:  
Denominational Affiliation:  
Address:  
Website:  
Phone/Fax:  
Senior Pastor:  
Staff (numbers and positions):  
Congregation (attendance and demographics):

Age of Church:  
Styles of Worship:  
Programs:  
Person(s) Interviewed:

### Church and Parachurch Questionnaire and Methodology

#### Section 1: Introductory Questions

- What is your position here? How long have you been here?
- What does your position entail? What role do you play in this community?
- What originally attracted you to work here?
- What is the most important contribution you feel you can make to the City of Toronto from this position?
- How long has your building or location been here? Is there anything in particular special about your building, or why it is in this location?

#### Section 2: Theological Investigations

- What do you think it means to be this church?
- What is this church's mission statement or primary goals?
- Why do you focus on these things particularly?
- Why has your congregation become interested in these goals?
- How do you facilitate these interests?

### **Section 3: Programs, Vision and Community Impact**

- What programs does this church run?
- How do you connect these programs into your mission statement?
- Do you run these programs independently, or along with others?
- Who do you think are the top five partners of this church in facilitating its mission and programs? Why?
- Do you often partner with other churches, organizations or governmental agencies? What has your opinion on those partnerships been? What have been the strengths and weaknesses?
- What is your annual budget? What proportion of your annual budget is dedicated to outreach or community programs?

### **Section 4: City and Neighbourhood**

- What is your neighbourhood like?
- How do you assess or verify this?
- What are the challenges that this neighbourhood faces? What are its strengths?
- How does being part of this neighbourhood shape your church?
- Are you involved in any neighbourhood associations or groups?
- Does most of your membership live in the neighbourhood?

- How do you think membership proximity aids or hinders this church?
- Do you consider yourself a neighbourhood church?
- What is the relationship of this neighbourhood to the others in the City of Toronto?
- Do you know the neighbourhood history?

### **Section 5: Conclusion**

- What do you think the place of church and parachurch in the City of Toronto is?
- What do you think the major challenges to religious partnerships with the City are? Do you think these partnerships would be helpful?
- If you could give any one message to church and City in Toronto, what would it be?
- Is there anything we have not covered that you think is important for our study?
- Can you recommend any faith-based partners you work with on a regular basis?
- Can you recommend any staff in government who have significant opinions that could help this study?

## APPENDIX C: Selected Publications

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The following publications provide examples of work being undertaken by a variety of faith communities in city-building and urban regeneration.

Campolo, Tony. *Revolution and Renewal: How Churches are Saving our Cities*. Louisville, Ky.: Westminster John Knox Press, 2000.

*Faith in the City: A Call for Action by Church and Nation*. A Report of the Archbishop of Canterbury's Commission on Urban Priority Areas (UPA). London: Church of England, 1985.

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## APPENDIX D:

### Selected Religions, for Census Metropolitan Areas(1) and Census Agglomerations - 20% Sample Data

Religion	SELECTED RELIGIONS			
	2001	Percentage distribution (2001)	Percentage change (1991-2001)	Median age
<b>Toronto</b>				
Total population	4,647,955	100.0%	20.1%	36.0
Roman Catholic	1,553,710	33.4%	14.1%	35.7
No religion	770,850	16.6%	39.3%	32.9
United Church	320,880	6.9%	-10.1%	43.5
Anglican	321,580	6.9%	-12.5%	43.8
Christian not included elsewhere <sup>(1)</sup>	160,415	3.5%	129.7%	31.4
Baptist	99,580	2.1%	17.8%	38.3
Lutheran	49,045	1.1%	-12.5%	47.6
Muslim	254,110	5.5%	139.8%	28.5
Protestant not included elsewhere <sup>(2)</sup>	82,080	1.8%	-26.8%	41.1
Presbyterian	79,090	1.7%	-39.6%	44.5
Pentecostal	61,960	1.3%	4.1%	31.7
Jewish	164,510	3.5%	8.8%	40.0
Buddhist	97,170	2.1%	100.8%	38.3
Hindu	191,305	4.1%	112.2%	31.9
Sikh	90,590	1.9%	118.5%	29.6
Greek Orthodox <sup>(3)</sup>	81,615	1.8%	8.3%	38.4
Mennonite	2,540	0.1%	-2.9%	34.6
Orthodox not included elsewhere <sup>(4)</sup>	65,195	1.4%	86.1%	35.1
Jehovah's Witnesses	20,625	0.4%	7.4%	35.9
Ukrainian Catholic	21,975	0.5%	14.0%	42.4
Church of Jesus Christ of Latter-day Saints (Mormons)	5,760	0.1%	9.3%	30.2
Salvation Army	9,830	0.2%	-30.0%	39.3
Christian Reformed Church	7,165	0.2%	-17.2%	36.0
Evangelical Missionary Church	6,520	0.1%	37.1%	38.8
Christian and Missionary Alliance	6,525	0.1%	42.2%	36.5
Adventist	22,195	0.5%	49.5%	32.1
Non-denominational <sup>(5)</sup>	2,920	0.1%	29.5%	33.7
Ukrainian Orthodox	4,430	0.1%	2.4%	43.0
Aboriginal spirituality	1,090	0.0%	186.8%	33.2
Hutterite	55	0.0%	...	6.8
Methodist <sup>(6)</sup>	8,280	0.2%	0.4%	42.7
Pagan <sup>(7)</sup>	2,415	0.1%	146.4%	33.1
Brethren in Christ	3,075	0.1%	-21.8%	35.3
Serbian Orthodox	7,665	0.2%	117.1%	34.7

Religions selected for this table represent counts of 20,000 or more for Canada.

(1) Includes persons who report "Christian", as well as those who report "Apostolic", "Born-again Christian" and "Evangelical".

(2) Includes persons who report only "Protestant".

(3) In 1991, included counts for Greek Catholic.

Religions in Canada / Religions au Canada <http://www12.statcan.ca/english/census01/products/highlight/Religion/Pr...> 2 of 2 12/4/2007 4:19 PM

(4) Includes persons who report "Orthodox". Also includes Armenian Apostolic, Bulgarian Orthodox, Ethiopian Orthodox and Macedonian Orthodox.

(5) Includes persons who report only "non-denominational".

(6) Includes persons who report "Methodist". Excludes Free Methodist and Evangelical Missionary Church.

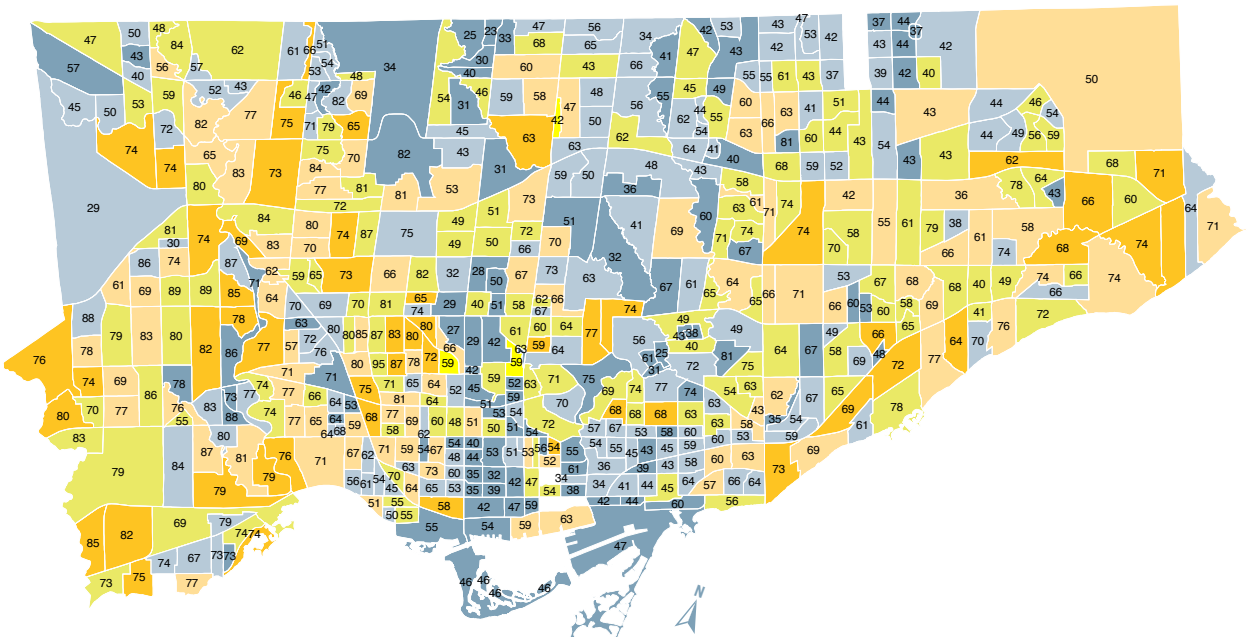
(7) Includes persons who report "Wicca".

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# APPENDIX E:

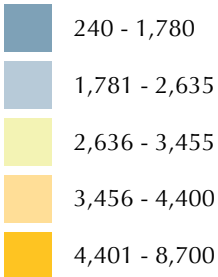
## CHRISTIAN POPULATION 2001

Total Persons and Percentage of Population, By Census Tract



### LEGEND

Religion: Christian (calculated total)



XX.x Percent of Total Population  
Registering some form of  
Christianity as Religion

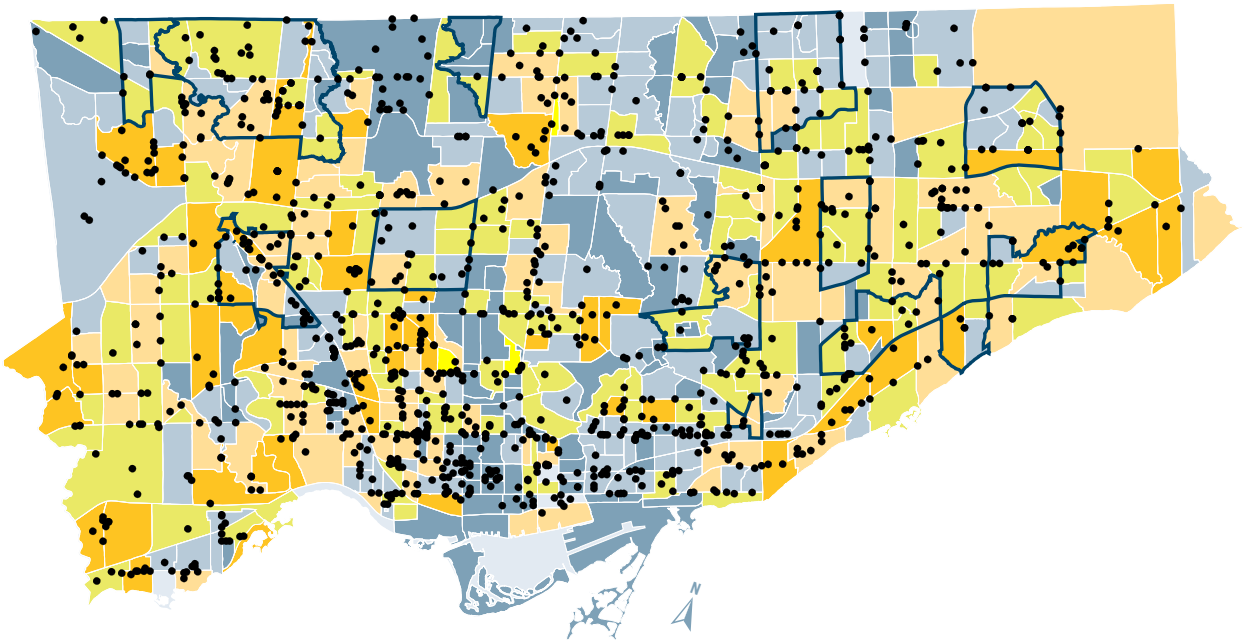
Source: Census 2001  
Copyright 2004 City of Toronto. All rights Reserved.  
Prepared by: Social Policy Analysis & Research  
Publication Date: January 2004

Classified by Natural Breaks

# APPENDIX F:

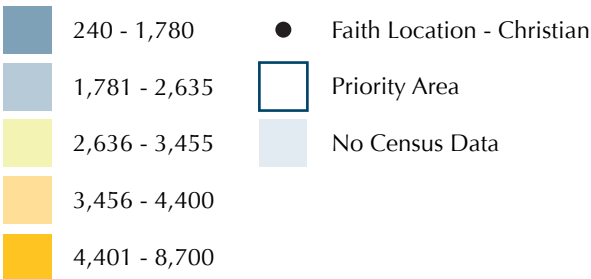
## FAITH LOCATIONS 2006 - CHRISTIAN

Population by Census Tract



### LEGEND

Christian population 2001



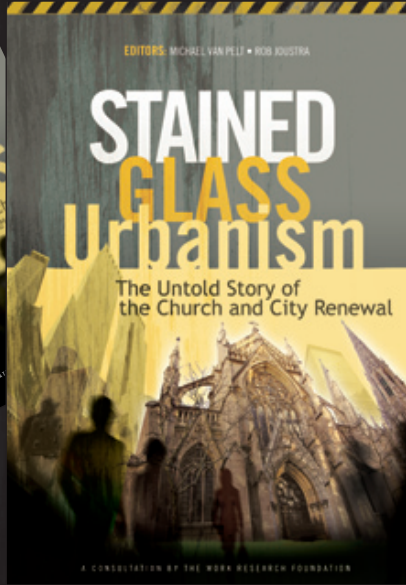
Source: Community Safety Secretariat 2006; Social Policy Analysis & Research 2006; Census 2001  
Copyright 2006 City of Toronto. All rights Reserved.  
Prepared by: Social Policy Analysis & Research  
Publication Date: November 2006  
Contact: spar@toronto.ca

Classification by Natural Breaks. Some locations may overlap.



Photo: Ammie Ling





more on the church & city renewal:  
[wrf.ca/urban](http://wrf.ca/urban)